

PROVIDER Update



CONTRACTUAL | MAY 30, 2025 | UPDATE 25-544 | 1 PAGE

TRI Fee-for-Service Payments Are Now Applied to New Claims



Payments began on May 31, 2025.

Health Net*, on behalf of Community Health Plan of Imperial Valley, is paying Targeted Rate Increase (TRI) fee-for-service (FFS) payments via new day claims instead of retroactive adjustments.

As a reminder, health plans had until December 31, 2024, to retroactively implement rate increases for FFS claims for dates of service on or after January 1, 2024. On October 22, 2024, the Plan started making retroactive adjustments going back to January 1, 2024. **Effective on or about May 31, 2025, TRI payments will be paid using new day claims.**

Online resources

The Plan offers resources you can use to educate staff and help ensure compliance. Go to www.healthnet.com > *Providers* > 2024 DHCS Targeted Rate Increase for Select Medi-Cal Services > *Get Resources*. You can also visit the links below or scan the respective QR codes.

Resource	URL	QR code
FAQs	bit.ly/TRI-FAQs	
Communications	bit.ly/TRI-Communications	

Providers are encouraged to access the provider portal online at provider.healthnetcalifornia.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more. If you have questions regarding the information contained in this update, contact Community Health Plan of Imperial Valley at 833-236-4141. Behavioral Health providers can call 844-966-0298.

THIS UPDATE APPLIES TO:

- Physicians
- Doulas
- Behavioral Health Providers

PROVIDER SERVICES

**CHPIV Medi-Cal
(including ECM and CS providers) –**
833-236-4141

Behavioral health providers –
844-966-0298

PROVIDER PORTAL

provider.healthnetcalifornia.com

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV members. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.

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