

CalViva Health Health Net Community Solutions 7625 North Palm Avenue, Suite 109 Fresno, California 93711

December 2, 2025

# Important changes to TRI guidelines may affect claims payments.

#### Dear Administrator:

The California Department of Health Care Services (DHCS) has issued updated guidance on the provider **Targeted Rate Increase (TRI)**. These changes may impact how the Plan and delegated participating physician groups (PPGs) pay certain claims.<sup>1</sup>

## Key updates you should know

### **Out-of-network payments**

The Plan and delegated PPGs must reimburse eligible out-of-network providers for specified services – such as family planning, STD services, HIV testing and counseling, and minor consent services – at **no less than the Medi-Cal Fee-for-Service (FFS) rate**.<sup>2</sup> For dates of service on or after January 1, 2024, the Plan and delegated PPGs must reimburse these specified out-of-network services at the greater of the Legacy Fee Schedule rate or, if applicable, the TRI Fee Schedule rate.

## Senate Bill 94: Higher rates for family planning

Delegated PPGs are responsible for making payments under **California Senate Bill (SB) 94.** SB 94 increases reimbursement rates for certain family planning services when billed with designated diagnosis codes. The updated rates are published in the **SB 94 Comprehensive Family Planning Services Fee Schedule** on the DHCS TRI website at https://bit.ly/DHCS-TRI.

## Official DHCS guidance available

For comprehensive information, including policy language, service codes and payment requirements, please refer to DHCS **All Plan Letter 25-012** at <a href="https://bit.ly/APL25-012">https://bit.ly/APL25-012</a>.

Sincerely,

Paul Pakuckas Health Plan Development & Contracting Officer

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services.

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<sup>&</sup>lt;sup>1</sup>Information in this letter was taken or derived from APL 25-012, Targeted Provider Rate Increases at <a href="https://bit.ly/APL25-012">https://bit.ly/APL25-012</a>. <sup>2</sup>This requirement is outlined in Exhibit A, Attachment III, Subsection 3.3 of the Managed Care Plan (MCP) contract.