

PROVIDER Update



CONTRACTUAL | MAY 30, 2025 | UPDATE 25-542 | 1 PAGE

TRI Fee-for-Service Payments Are Now Applied to New Claims



Payments began on May 31, 2025.

Health Net* is paying Targeted Rate Increase (TRI) fee-for-service (FFS) payments via new day claims instead of retroactive adjustments.

As a reminder, health plans had until December 31, 2024, to retroactively implement rate increases for FFS claims for dates of service on or after January 1, 2024. On October 22, 2024, Health Net started making retroactive adjustments going back to January 1, 2024. **Effective on or about May 31, 2025, TRI payments will be paid using new day claims.**

Online resources

The Plan offers resources you can use to educate staff and help ensure compliance. Go to www.healthnet.com > *Providers* > 2024 DHCS Targeted Rate Increase for Select Medi-Cal Services > *Get Resources*. You can also visit the links below or scan the respective QR codes.

Resource	URL	QR code
FAQs	bit.ly/TRI-FAQs	
Communications	bit.ly/TRI-Communications	

Additional information

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com, by telephone or through the Health Net provider portal as listed in the right-hand column. Behavioral health providers can call 844-966-0298.

THIS UPDATE APPLIES TO:

- Physicians
- Doulas
- Behavioral Health Providers

LINES OF BUSINESS:

- Medi-Cal
 - Amador
 - Calaveras
 - Inyo
 - Los Angeles
 - Mono
 - Sacramento
 - San Joaquin
 - Stanislaus
 - Tulare
 - Tuolumne

PROVIDER SERVICES

provider_services@healthnet.com

Medi-Cal (including CS and ECM providers)

– 800-675-6110

Behavioral Health providers –

844-966-0298

PROVIDER PORTAL

provider.healthnetcalifornia.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com

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