



Free Interpreter Services

USE TO HELP PROVIDE CARE FOR CALVIVA HEALTH MEMBERS

No-cost interpreter services are available 24 hours a day, seven days a week. **1-888-893-1569**

Telephone interpreters are available in over 150 languages for immediate needs.

Request in-person interpreters, including sign language interpreters, a minimum of five business days before the appointment during regular business hours.



Telephone interpreters in over 150 languages!

When asking for an interpreter, all you need are:



The member's CalViva Health identification (ID) number



The appointment date, time and place



Language needed

Please make accommodations to use a telephone interpreter if that is the only interpreter available for the language, date and time of the appointment.

Ask for no-cost interpreter services to help you effectively communicate with your CalViva Health members.

For office use only. Do NOT post in a patient area.

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties.

CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.

19-455
FLY029570E000 (6/19)

Coverage for every stage of life™