

PROVIDER Update



NEWS & ANNOUNCEMENTS

AUGUST 31, 2021

UPDATE 21-629m

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No Change to Prior Authorization Extension Due to COVID-19 Variant

Prior authorization time span continues to be six months

This is a change to provider update 21-423, *Prior Authorization Extensions Ending*, dated June 16, 2021. This update states that the extension for requests was ending on August 19, 2021, and would revert to three months after approval.

With new COVID-19 cases rising in California, the prior authorization approval request will stay at the extended six months' time span.

There is no new expiration date at this time.

Additional information

If you have questions regarding the information contained in this update, contact CalViva Health at 888-893-1569.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

888-893-1569
www.healthnet.com

PROVIDER PORTAL

provider.healthnet.com

Go to the online COVID-19 alerts page for info about COVID-19 vaccines!

At provider.healthnet.com > *COVID-19 Updates* > *Health Net Alerts*, you will find information about COVID-19 vaccines. This includes COVID-19 vaccine coverage details, how to enroll to administer the COVID-19 vaccine, and COVID-19 vaccine reporting and coding requirements. Also, access key tips you can use to help talk with and answer questions from your patients about the COVID-19 vaccine, especially those who are hesitant to receive it.