#### Effective: August 11, 2020

## Prior Authorization Requirements

# **Health Net**°

### California

- Direct Network<sup>1</sup> HMO (including CommunityCare HMO), Point of Service (POS) Tier 1 and Medicare Advantage (MA) HMO
- Health Care Service Plan (HSP)
- POS Tiers 2 and 3 (Elect, Select and Open Access)

- CommunityCare HMO participating physician groups (PPGs)
- EPO, PPO, out-of-state PPO and Flex Net

The following services, procedures and equipment are subject to prior authorization requirements (unless noted as notification required only), as indicated by "X" under the applicable line of business. If "X" is not present, prior authorization may not be required, or the service, procedure or equipment may not be a covered benefit. When faxing a request, please attach pertinent medical records, treatment plans, test results, and evidence of conservative treatment to support the medical appropriateness of the request. All services are subject to benefit plan coverage limitations, members must be eligible, and medical necessity must exist for any plan benefit to be a covered service irrespective of whether or not prior authorization is required.

This prior authorization list contains services that require prior authorization only and is not intended to be a list of covered services. The member's *Evidence of Coverage (EOC)* or *Certificate of Insurance (COI)* provides a complete list of covered services. *EOCs* and *COIs* are available to members on the member portal at www.healthnet.com or in hard copy on request. Providers may obtain a copy of a member's *EOC* or *COI* by requesting it from **Health Net\* Provider Services**.

Unless noted differently, all services listed below require prior authorization from Health Net. Refer to **Prior Authorization Contacts** on page 10 for submission information. Providers can refer to the member's Health Net identification (ID) card to confirm product type.

Select lines of business are abbreviated as follows: CommunityCare HMO is CC; CommunityCare HMO PPGs is CC PPGs; POS Tiers 1, 2 and 3 are POS T1, POS T2, POS T3; out-of-state PPO is OOS PPO.

To confirm whether a specific code requires authorization for Individual or Medicare plans go to provider.healthnet.com > *Working with Health Net* > *Services Requiring Prior Authorization* > *California*, select the product under *Online Prior Authorization Validation Tools* and follow the prompts.

Application of authorization requirement changes to EPO, PPO, OOS PPO and Flex Net are based on group renewal date. Contact Health Net to confirm whether specific services require prior authorization for Group plans.

<sup>\*</sup>Health Net of California, Inc., Health Net Community Solutions, Inc. and Health Net Life Insurance Company are subsidiaries of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.

			Comr	nercial		Medicar
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	MA HMO
INPATIENT SERVICES						
Behavioral health or substance abuse facility	Authorized by <b>MHN</b> or <b>Health Net</b> check member's ID card for contact information	Х	X	X	Х	X
Hospice	For MA HMO: <b>notification required only</b> . Covered under Original Medicare	Х	Х	Х	Х	Х
Hospital	<ul> <li>Acute inpatient admission, inpatient rehabilitation, Long-Term Acute Care Hospital (LTAC)</li> <li>Commercial: Musculoskeletal procedures authorized by TurningPoint Healthcare Solutions, LLC</li> <li>Medicare: Authorized by Health Net</li> </ul>	X	X	X	X	X
Skilled nursing facility		Х	Х	Х	Х	Х
Urgent/emergent admission	<ul> <li>Notification required only, as soon as possible, but no later than 24 hours or by the next business day</li> <li>Send notification to Hospital Notification Unit</li> </ul>	X	Х	Х	X	Х
<b>OUTPATIENT PROCEDURES, SERVICES OR</b>	EQUIPMENT					
Ablative techniques for treating Barrett's esophagus and for treatment of primary and metastatic liver malignancies		X	X	X	X	X
Abortion						Х
Ambulance	Non-emergency air transportation	Х	X*	Х	Х	Х
	Non-emergency ground transportation	Х	X*	Х	Х	
Applied behavioral analysis (ABA) and other forms of behavioral health treatment (BHT) for autism and pervasive developmental disorders	Authorized by <b>MHN</b> or <b>Health Net</b> . Check member's ID card for contact information	X	X	X		
Balloon sinuplasty		Х	X*	Х	Х	
Bariatric procedures	<ul> <li>Surgical procedure</li> <li>Bariatric surgeries and transplants must be performed through Health Net's designated bariatric or transplantation specialty network, respectively</li> </ul>	X	X*	X	X	X

			Comr	nercial		Medicar
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	МА НМС
OUTPATIENT PROCEDURES, SERVICES OF	EQUIPMENT. CONTINUED					
Behavioral health and substance abuse	<ul> <li>Authorized by MHN</li> <li>Includes, but not limited to, neuropsych testing ordered by a psychiatrist</li> <li>Prior authorization not required for office visits</li> </ul>	X	X	X		X
Bronchial thermoplasty		Х		Х	Х	Х
Capsule endoscopy		Х	X*	Х	Х	Х
Chiropractic care and acupuncture visits	<ul> <li>Prior authorization not required for initial evaluation</li> <li>Contact American Specialty Health Plans, Inc. (ASH Plans)</li> </ul>	X	X	X		Х
Clinical trials	For MA HMO, covered under Original Medicare; Notification required only	Х	Х	Х	Х	Х
Cochlear implants		Х	X*	Х	Х	Х
Dermatology (in-office procedures)	<ul> <li>Includes:         <ul> <li>chemical exfoliation, electrolysis (17360- 17380)</li> <li>dermabrasion/chemical peel (15780-15793)</li> <li>laser treatment (17106-17108)</li> <li>skin injections and implants (11900-11980)</li> </ul> </li> </ul>	X	X*	X	XX	X X
Diagnostic procedures <sup>2,3</sup> Advanced imaging:	Authorized by National Imaging Associates, Inc. (NIA)	X	Х	Х	X	
<ul> <li>computed tomography (CT)/computed tomography angiography (CTA)</li> <li>magnetic resonance imaging (MRI)/magnetic resonance angiography (MRA)</li> <li>positron emission tomography (PET) scan</li> </ul>	Authorized by <b>Health Net</b>					X

			Comr	nercial		Medicar
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	MA HMO
OUTPATIENT PROCEDURES, SERVICES	OR EQUIPMENT, CONTINUED					
Diagnostic procedures <sup>2,3</sup> , continued	Authorized by National Imaging Associates, Inc. (NIA)	Х	X	Х	Х	
<ul> <li>Cardiac imaging:</li> <li>coronary computed tomography angiography (CCTA)</li> <li>myocardial perfusion imaging (MPI)</li> <li>multigated acquisition (Muga) scan</li> <li>stress echocardiography</li> <li>transthoracic echocardiography (TTE)</li> </ul>	Authorized by <b>Health Net</b>					X
<ul> <li>transesophageal echocardiography (TEE)</li> </ul>						
Drug testing	Prior authorization required for all quantitative tests for drugs of abuse	X		Х		X
Durable medical equipment (DME)	<ul> <li>Includes:         <ul> <li>bilevel positive airway pressure (BiPAP); refer members to Apria Healthcare</li> <li>bone growth stimulator</li> <li>continuous positive airway pressure (CPAP); refer members to Apria Healthcare</li> <li>custom-made items, including custom wheelchairs</li> <li>hospital beds and mattresses</li> <li>power wheelchairs and accessories</li> <li>scooters</li> <li>ventilators</li> </ul> </li> </ul>	X	X	X	X	X
	<ul> <li>Includes:         <ul> <li>continuous glucose monitoring</li> <li>infusion pumps</li> <li>lift devices, including Hoyer</li> <li>oxygen</li> <li>TENS units</li> <li>wound vacuum</li> </ul> </li> </ul>					X
Enhanced external counterpulsation (EECP)		X	X*	X	X	X

			Comn	nercial		Medicar
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	МА НМС
<b>OUTPATIENT PROCEDURES, SERVICES</b>	OR EQUIPMENT, CONTINUED					
Experimental/investigational services and new technologies	Includes, but is not limited to, those listed in the Investigational Procedures List located on the Health Net provider website at provider.healthnet.com > Working with Health Net > Clinical > Medical Policies > Investigational Procedure List	X	X	X	X	Х
Gender reassignment services (Transgender services)		X	X*	Х		Х
Genetic testing	Includes counseling	Х	X*	Х	Х	Х
Home health services	Commercial members: Refer to Occupational and speech therapy and Physical therapy – Commercial sections					X
Hospice	<b>Notification required only</b> ; covered under Original Medicare					Х
Hyperbaric oxygen therapy						Х
Implantable pain pumps	Authorized by TurningPoint Healthcare Solutions, LLC				X	
Infertility	Includes drug therapy, testing and treatment					Х
Joint surgeries	Commercial: Authorized by <b>TurningPoint</b> <b>Healthcare Solutions, LLC</b> Medicare: Authorized by <b>Health Net</b>	X	X*	X	X	X
Maternity	Notification required only at time of first prenatal visit	X	Х	X	Х	Х
Neuro and spinal cord stimulators	Commercial: Authorized by TurningPoint Healthcare Solutions, LLC	X	X*	Х	X	Х
Neuropsych testing	Medicare: Authorized by <b>Health Net</b> Authorized by <b>MHN</b> or <b>Health Net</b> . Check member's ID card for contact information	X	X*	X		Х
Observation stay	Prior authorization required if over 48 hours					Х
Occupational and speech therapy	Includes home setting	Х	X*	Х	Х	Х
Orthognathic procedures	<ul> <li>Includes TMJ treatment</li> <li>Surgical procedure</li> </ul>	Х	X*	X	Х	Х

			Comr	nercial		Medicar
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	МА НМС
OUTPATIENT PROCEDURES, SERVIC	ES OR EQUIPMENT, CONTINUED					
Orthotics	Custom-made orthotics	Х	Х	Х	Х	
	<ul> <li>Design, construction, and attachment of artificial limbs or other systems</li> </ul>					X
Pain management	<ul> <li>Includes:         <ul> <li>epidural injections</li> <li>facet injections</li> <li>median branch block</li> <li>radio frequency ablation</li> </ul> </li> <li>Also refer to trigger point and sacroiliac joint injection (SI)</li> </ul>					X
Physical therapy – Commercial	<ul><li>Visits exceeding 12</li><li>Includes home setting</li></ul>	Х	X*	Х	X	
Physical therapy – Medicare	Includes home setting					Х
Prosthetics	Applies to items exceeding \$2,500 in billed charges	Х	X	Х	X	
	Design, construction, and attachment of artificial limbs or other systems					×
Radiation therapy	<ul> <li>For HMO, CC, HSP, EPO, PPO, OOS PPO, Flex Net – Authorized by eviCore healthcare</li> <li>For POS T1, T2, T3 and MA HMO – Authorized by Health Net; limited to:         <ul> <li>intensity modulated radiation therapy (IMRT)</li> <li>neutron beam therapy</li> <li>proton beam therapy</li> <li>stereotactic radiosurgery and stereotactic body radiotherapy (SBRT)</li> </ul> </li> </ul>	X	X*	X	X	X

			Com	nercial		Medicar
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	MA HMO
OUTPATIENT PROCEDURES, SERVICES O	OR EQUIPMENT, CONTINUED					
Reconstructive and cosmetic surgery, services and supplies – Commercial and Medicare	<ul> <li>Surgery, services, and supplies, including, but not limited to:</li> <li>Bone alteration or reshaping, such as osteoplasty</li> <li>Breast reduction and augmentation except when following a mastectomy (includes for gynecomastia or macromastia)</li> <li>Dental or orthodontic services that are an integral part of reconstructive surgery for cleft palate procedures. Cleft palate includes cleft palate, cleft lip or other craniofacial anomalies associated with cleft palate.</li> <li>Excision, excessive skin and subcutaneous tissue (including lipectomy and panniculectomy) of the abdomen, thighs, hips, legs, buttocks, forearms, arms, hands, submental fat pad, and other areas.</li> <li>Eye or brow procedures, such as blepharoplasty, brow ptosis or canthoplasty</li> <li>Hair electrolysis, transplantation or laser removal</li> <li>Lift, such as arm, body, face, neck, thigh</li> <li>Liposuction</li> <li>Nasal surgery, such as rhinoplasty or septoplasty</li> <li>Otoplasty</li> <li>Penile implant</li> <li>Treatment of varicose veins</li> </ul>	X	X*	X	X	X
Reconstructive and cosmetic surgery, services and supplies – Commercial	<ul> <li>Services, and supplies, including, but not limited to:</li> <li>Gynecologic or urology procedures, such as clitoroplasty, labioplasty, vaginal rejuvenation, scrotoplasty, testicular prosthesis, and vulvectomy</li> <li>Vermilionectomy with mucosal advancement</li> </ul>	X	X*	X	X	
Referrals to nonparticipating providers	Does not apply to POS T2, POS T3, PPO, OOS PPO, Flex Net	X	X		X	Х

\*Subject to prior authorization from the Health Net Community Care PPG.

			Comr	nercial		Medicar
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	MA HMC
OUTPATIENT PROCEDURES, SERVICES	OR EQUIPMENT, CONTINUED					
Sleep studies	Commercial: Authorized by eviCore healthcare MA HMO: Authorized by Health Net	Х	X*			X
Spinal surgery	<ul> <li>Includes, but is not limited to, laminotomy, fusion, diskectomy, vertebroplasty, nucleoplasty, stabilization, and X-Stop</li> <li>Commercial: Authorized by TurningPoint Healthcare Solutions, LLC</li> <li>Medicare: Authorized by Health Net</li> </ul>	X	X*	X	x	X
Transplant	<ul> <li>All transplant evaluations and procedures, including, but not limited to, evaluation, transplant consult visits, donor search, and transplant procedure.</li> <li>Transplants must be performed through Health Net's designated transplantation specialty network</li> </ul>	X	X	x	x	X
Trigger point and sacroiliac (SI) joint injections	Refer to Pain Management	Х	X*	Х	X	Х
Uvulopalatopharyngoplasty (UPPP) and laser-assisted UPPP	Surgical procedure	Х	X*	Х	Х	Х
Vestibuloplasty	Surgical procedure	Х	X*	Х	Х	
<b>OUTPATIENT PHARMACEUTICALS (SUBI</b>	MITTED UNDER MEDICAL BENEFIT)	<u> </u>				
Hemophilia factors	<ul> <li>Authorized by Health Net's pharmacy benefit manager (PBM)</li> <li>AcariaHealth<sup>™</sup> is Health Net's preferred provider</li> </ul>	X	X	X	X	X
Medications newly approved by the U.S. Food and Drug Administration (FDA)	Newly approved medications may require prior authorization. Contact <b>Health Net's PBM</b> to confirm whether a specific new medication requires prior authorization	X	X	X	X	X
Cimzia,® Quzyttir™	Authorized by Health Net's PBM					Х
Self-injectables <sup>4</sup>	Authorized by Health Net's PBM	Х	Х	Х	Х	Х
Testosterone therapy	Authorized by Health Net's PBM	Х	Х	Х	Х	

				Comn	nercial		Medicare	
			HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	MA HMO	
OUTPATIENT PHARM	IACEUTICALS (SUBMITTED	JNDER MEDICAL BENEFIT), CONTINUE	D					
<ul> <li>Aliqopa™</li> <li>Azedra<sup>®</sup></li> <li>Beovu<sup>®</sup></li> <li>Besponsa<sup>®</sup></li> <li>Blincyto<sup>®</sup></li> <li>Cosentyx<sup>®</sup></li> <li>Elelyso<sup>®</sup></li> <li>Erbitux<sup>®</sup></li> <li>Faslodex<sup>®</sup></li> <li>Folotyn<sup>®</sup></li> <li>Kanuma<sup>®</sup></li> <li>Lutathera<sup>®</sup></li> <li>Mozobil<sup>®</sup></li> <li>Ozurdex<sup>®</sup></li> </ul>	<ul> <li>Panhematin<sup>®</sup></li> <li>Polivy<sup>™</sup></li> <li>Retisert<sup>®</sup></li> <li>Revcovi<sup>™</sup></li> <li>Sublocade<sup>™</sup></li> <li>Sustol<sup>®</sup></li> <li>Synagis<sup>®</sup></li> <li>Synribo<sup>®</sup></li> <li>Triptodur<sup>®</sup></li> <li>Vectibix<sup>®</sup></li> <li>Vidaza<sup>®</sup></li> <li>Vyondys 53<sup>®</sup></li> <li>Yutiq<sup>™</sup></li> <li>Zaltrap<sup>®</sup></li> </ul>	Authorized by Health Net's PBM	X	X	X	X		
<ul> <li>Actemra<sup>®</sup></li> <li>Adakveo<sup>®</sup></li> <li>Adakveo<sup>®</sup></li> <li>Adcetris<sup>®</sup></li> <li>Aldurazyme<sup>®</sup></li> <li>Aralast<sup>®</sup></li> <li>Aranesp<sup>®</sup></li> <li>Aranesp<sup>®</sup></li> <li>Asparlas<sup>™</sup></li> <li>Bavencio<sup>®</sup></li> <li>BCG Intravesical</li> <li>Belrapzo<sup>™</sup></li> <li>Bendeka<sup>®</sup></li> <li>Benlysta<sup>®</sup></li> <li>Benlysta<sup>®</sup></li> <li>Bevacizumab agents (non- ophthalmologist only)</li> <li>Botox<sup>®</sup></li> <li>Brineura<sup>™</sup></li> <li>CAR-T</li> <li>Cerezyme<sup>®</sup></li> <li>Cinqair<sup>®</sup></li> <li>Cinryze<sup>®</sup></li> </ul>	<ul> <li>Crysvita<sup>®</sup></li> <li>Cyramza<sup>®</sup></li> <li>Darzalex<sup>®</sup></li> <li>Dupixent<sup>®</sup></li> <li>Durolane<sup>®</sup></li> <li>Dysport<sup>®</sup></li> <li>Elaprase<sup>®</sup></li> <li>Elzonris<sup>®</sup></li> <li>Empliciti<sup>®</sup></li> <li>Entyvio<sup>™</sup></li> <li>Evenity<sup>®</sup></li> <li>Exondys 51<sup>™</sup></li> <li>Eylea<sup>®</sup></li> <li>Fabrazyme<sup>®</sup></li> <li>Fasenra<sup>™</sup></li> <li>Gamifant<sup>®</sup></li> <li>Gelsyn<sup>™</sup></li> <li>Glassia<sup>™</sup></li> <li>H.P. Acthar<sup>®</sup> Gel</li> <li>Hyalgan<sup>®</sup></li> </ul>	<ul> <li>Authorized by Health Net's PBM</li> <li>Coram is Health Net's preferred infusion provider</li> <li>Bevacizumab agents includes Avastin<sup>®</sup></li> <li>Biosimilars to listed drugs require authorization</li> <li>Immune globulin examples include: intravenous immunoglobulin (IVIG), Hizentra<sup>®</sup>, HYQVIA</li> <li>Remicade (includes all infliximab products)</li> <li>Rituxan (includes all rituximab products)</li> <li>Trastuzumab agents examples include Herceptin<sup>®</sup>, Herceptin Hylecta<sup>™</sup>, Kadcyla<sup>®</sup>, Kanjinti<sup>™</sup>, Ogivri<sup>™</sup>, Ontruzant<sup>®</sup>, Trazimera<sup>™</sup>, Herzuma<sup>®</sup></li> </ul>	X	X	X	X	X	

			Comn	nercial		Medicare
		HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	MA HMO
OUTPATIENT PHARMACEUTICALS (SUE	BMITTED UNDER MEDICAL BENEFIT	T), CONTINUED				
<ul> <li>Iluvien<sup>®</sup></li> <li>Imfinzi<sup>®</sup></li> <li>Immune globulin</li> <li>Inflectra <sup>™</sup></li> <li>Keytruda<sup>®</sup></li> <li>Krystexxa<sup>®</sup></li> <li>Krystexxa<sup>®</sup></li> <li>Krystexxa<sup>®</sup></li> <li>Kyprolis<sup>®</sup></li> <li>Lemtrada<sup>®</sup></li> <li>Levoleucovorin (Fusilev<sup>®</sup>, Khapzory<sup>™</sup>)</li> <li>Libtayo<sup>®</sup></li> <li>Lumoxiti<sup>®</sup></li> <li>Lumoxiti<sup>®</sup></li> <li>Lumoxiti<sup>®</sup></li> <li>Lumoxiti<sup>®</sup></li> <li>Lutturna<sup>™</sup></li> <li>Mepsevii<sup>™</sup></li> <li>Myobloc<sup>®</sup></li> <li>Myobloc<sup>®</sup></li> <li>Myobloc<sup>®</sup></li> <li>Naglazyme<sup>®</sup></li> <li>Nucala<sup>®</sup></li> <li>Nuzyra<sup>®</sup></li> <li>Orcrevus<sup>™</sup></li> <li>Opdivo<sup>®</sup></li> <li>Prolastin<sup>®</sup></li> <li>Radicava<sup>™</sup></li> <li>Remicade<sup>®</sup></li> <li>Remodulin<sup>®</sup></li> <li>Sandostatin<sup>®</sup> L4</li> <li>Sculptra<sup>®</sup></li> <li>Simponi<sup>®</sup> Aria<sup>™</sup></li> <li>Simponi<sup>®</sup> Aria<sup>™</sup></li> <li>Stelara<sup>®</sup></li> <li>Synojoynt<sup>™</sup></li> <li>Takhzyro<sup>™</sup></li> <li>Takhzyro<sup>™</sup></li> <li>Triluron<sup>™</sup></li> <li>Triluron<sup>™</sup></li> <li>Triluron<sup>™</sup></li> <li>Visabri<sup>®</sup></li> <li>Visudyne<sup>®</sup></li> <li>Visudyne<sup>®</sup></li> <li>Visudyne<sup>®</sup></li> <li>Visudyne<sup>®</sup></li> </ul>	mocology AR kit pot ents					

\*Subject to prior authorization from the Health Net Community Care PPG.

Effective August 11, 2020, Updated: June 8, 2020

					Medicare		
			HMO, CC, HSP, POS T1	CC PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net	MA HMO
OUTPATIENT PHAR	RMACEUTICALS (SUBMITTED UN	DER MEDICAL BENEFIT), CONTINUE	) C				
<ul> <li>Xeomin<sup>®</sup></li> <li>Xgeva<sup>®</sup></li> <li>Xiaflex<sup>®</sup></li> <li>Xolair<sup>®</sup></li> <li>Yescarta<sup>™</sup></li> </ul>	<ul> <li>Zemaira<sup>®</sup></li> <li>Zemdri<sup>™</sup></li> <li>Zilretta<sup>™</sup></li> <li>Zinplava<sup>™</sup></li> <li>Zolgensma<sup>®</sup></li> </ul>		Х	x	x	Х	Х

### **Prior Authorization Contacts**

If members have questions regarding the prior authorization list or requirements, refer to the member services number listed on their identification card. Listed below are contact numbers for requesting prior authorization. Also included is contact information for commonly requested Health Net departments and Health Net preferred providers that may receive prior authorization requests. Requests should be submitted to Health Net via fax. The Health Net Request for Prior Authorization form must be completed in its entirety and include sufficient clinical information or notes to support medical necessity for services that are requested.

-	micar miormation of notes to support medical necessity for services that			mmercial			Medicare
		HMO, CC, HSP, EPO	CC PPGs	POS T1, POS T2, POS T3		OOS PPO	MA HMO
CONTACTS						N	
Prior authorization request	1-800-977-7282; fax: 1-800-793-4473	Х	X	X	X	Х	Х
	Online submission: provider.healthnet.com						
	<ul> <li>Employer group MA HMO</li> <li>Employer group HMO, PPO, EPO</li> <li>Point of Service (POS)</li> </ul>						
	Fax: 1-844-501-5713						Х
	Online submission: provider.healthnetcalifornia.com						
	<ul> <li>Individual MA HMO and Special Needs Plan (SNP) (does not apply to MA HMO employer groups)</li> </ul>						
	Fax: 1-844-694-9165	Х			Х		
	Online submission: provider.healthnetcalifornia.com						
	<ul> <li>IFP CommunityCare HMO</li> <li>IFP PureCare HSP</li> <li>PPO Individual and Family</li> <li>IFP EnhancedCare PPO</li> <li>IFP PureCare One EPO</li> </ul>						
Hospital Notification Unit	<ul> <li>1-800-995-7890; fax: 1-800-676-7969</li> <li>Employer group MA HMO</li> <li>Employer group HMO, PPO, EPO</li> <li>Point of Service (POS)</li> </ul>	x	Х	X	X	Х	X
	Fax: 844-825-8045						Х
	<ul> <li>Individual MA HMO and Special Needs Plan (SNP) (does not apply to MA HMO employer groups)</li> </ul>						
	<ul> <li>Fax: 844-760-8992</li> <li>IFP CommunityCare HMO</li> <li>IFP PureCare HSP</li> <li>PPO Individual and Family</li> <li>IFP EnhancedCare PPO</li> <li>IFP PureCare One EPO</li> </ul>	X			X		

\*Subject to prior authorization from the Health Net Community Care PPG.

			Co	mmercial			Medicare
		HMO, CC, HSP, EPO	CC PPGs	POS T1, POS T2, POS T3		OOS PPO	MA HMO
Health Net Provider Services	provider.healthnet.com; 1-800-641-7761	Х	Х	Х	Х	Х	
(for provider status, member	email: provider_services@healthnet.com						
eligibility and benefits, member	provider.healthnet.com; 1-800-929-9224						Х
EOC/COI inquiry) MHN (behavioral health provider)	1-888-426-0030		Х	X	X	V	Х
eviCore healthcare	Sleep studies (Does not apply to EPO, PPO, Flex Net):	X	^	^	X	X X	^
evicore nealthcare	1-888-693-3211; fax: 1-888-693-3210	^			^	^	
	www.medsolutionsonline.com						
	Radiation therapy:						
	1-888-693-3211 (faxed requests not accepted) or						
	www.carecorenational.com						
National Imaging Associates, Inc.	1-800-424-4802 Online submission: www.radMD.com	Х	Х	Х	Х	Х	
(NIA)							
(for advanced imaging requests)							
Health Net's pharmacy benefit	1-800-548-5524; fax: 1-800-314-6223	Х	Х	Х	Х	Х	Х
manager (PBM)	4 000 077 4000	X	V	V	X	X	X
Apria Healthcare (CPAP and BiPAP)	1-800-277-4288	X	Х	Х	X	Х	Х
AcariaHealth	1-844-538-4661 (Commercial)	Х	Х	Х	Х	Х	X
(preferred hemophilia provider)	1-844-515-0163 (Medicare)						
	fax: 1-844-750-0827						
Coram Specialty Infusion	1-877-328-5724; fax: 1-866-776-6815	Х	X	Х	Х	Х	Х
Services							
(preferred home infusion provider)							
American Specialty Health	1-800-972-4226	X	X	X			
Plans, Inc. (ASH Plans)	1-800-678-9133						X
TurningPoint Healthcare	1-855-332-5898	X		X	Х	X	
Solutions, LLC (for	fax: (949) 774-2254						
musculoskeletal requests)	www.myturningpoint-healthcare.com.						
• • •	email: centenecaum@turningpoint-healthcare.com						
			I	1	1	1	1

<sup>1</sup> Direct Network refers to Health Net's directly contracting network for HMO, CommunityCare HMO, HSP, POS Tier 1 and MA HMO products.

<sup>2</sup> Not required for any services provided to Stanford students at Stanford Hospital and Clinics, Lucille Salter Packard Children's Hospital and Clinics, Lucille Packard Children's Hospital Medical Group, and University Healthcare Alliance (formerly Menlo Clinic). Radiology services listed that are performed at other locations are authorized by Health Net.

<sup>3</sup> For Stanford dependents, authorizations must be sent to Health Net.

<sup>4</sup> Self-injectables are not covered under Medicare Part B.