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N/A	LHD: Local Health Departments		382	Health Net Community Solutions, Inc.	Inyo	2025				Anne Watts	Quarter 3						
N/A	WIC: Local Health Departments/WIC		382	Health Net Community Solutions, Inc.	Inyo	2025				Aditra Miller	The parties will work collaboratively to avoid any delays in any referral barriers. Discussed Screening and Transition of Care Tool						
N/A	SMHS: Local Government Agencies/Social Services Departments: Specialty Mental Health Services		382	Health Net Community Solutions, Inc.	Inyo	2025					Quarter 4 (October-December)						
N/A	DMC-SP: Local Government Agencies/County Behavioral Health Departments: Alcohol and Substance Use Disorder treatment services, DMC State Plan		382	Health Net Community Solutions, Inc.	Inyo	2025				Marsha Stone	Quarter 4						
N/A	IHSS: Local Government Agencies: In-Home Supportive Services		382	Health Net Community Solutions, Inc.	Inyo	2025					The parties will work collaboratively to avoid any delays in any referral barriers. Discussed Screening and Transition of Care Tool						
N/A	CW: Local Government Agencies/Social Services Departments: Social Services and Child Welfare		382	Health Net Community Solutions, Inc.	Inyo	2025											
N/A	RC: Regional Centers		382	Health Net Community Solutions, Inc.	Inyo	2025											
N/A	F5: First 5 Programs		382	Health Net Community Solutions, Inc.	Inyo	2025											
N/A	LEA: Local Education Agencies		382	Health Net Community Solutions, Inc.	Inyo	2025											
N/A	JI: Local Government Agencies: Jails, Juvenile Facilities and Probation Departments		382	Health Net Community Solutions, Inc.	Inyo	2025											
N/A	LHD: Local Health Departments	No	N/A	352	Health Net Community Solutions, Inc.	Los Angeles	2025	County of Los Angeles Public Health	Yes	County of Los Angeles Public Health, Health Net Community Solutions, Inc., and Molina Healthcare	CCS Q1 Dr. Mary Doyle, Edward Bloch, Jasmine Sharma, Dr. Anna Long, Craig Vincent Jones, Mona Patuao, Vanessa Morrison, Clara Chang, Susana Avalos, Cheri Stabell, Tina Hendizadeh MOU LIAISON, Connie Lowe, Brook Pilon, Deborah Chavez. CCS Q2 Dr. Edward Bloch, Dr. Anna Long, Craig Vincent Jones, Clara Chang, Cheri Stabell, Inell Kyles, Michelle Ner, Vanessa Morrison, Susana Avalos, Tina Hendizadeh, Felicia Arteaga MOU LIAISON, Connie Lowe, Betty Thao Cha, Brook Pilon, Deborah Chavez, Marlene Grosche CCS Q3 Dr. Edward Bloch, Dr. Anna Long, Craig Vincent-Jones Cheri	CCS Q1 Health Net Liaison shared CCS enrollment data. CCS Q2 County reviewed updates to Doctor of the Day Peer Consultation workflow. County updated MCPs on workflow processes between health plan and physician. Health Net reviewed CCS data metrics. CCS Q3 HN reviewed CCS data metrics, Molina discussed update request to pending follow up regarding LA CCS Coverage at Peds Palliative care, County to follow up with update offline. HN discussed SAR pilot updates and communication preferences. CCS Q4 HN shared a utilization report that also included, resources, flyers, and links. The file was embedded	CCS Q1 Clara Chang reviewed status of referral process. CCS Q2 County shared they are in process of becoming ECM provider for HN. County reviewed workflow process between health plan and physicians. Health Net shared Closed Loop referral information. Molina shared One Stop Help Center information along with Closed Loop Referral information. CCS Q3 Health Net shared Closed Loop referral information. CCS Q4 Health Net shared Care Management referral form along	CCS Q1 County and MCP confirmed POC for Medical Homes. CCS Q2 No updates between County and MCP. CCS Q3 No updates between county and MCP. CCS Q4 Discussed referral workflows and confirmed referral pathways and forms. PHD Q1 Discussed ECM claim updates. Discussed transfer of oversight of CPSP to DHCS. Discussed CHOI Program and services. PHD Q2 No updates between county and MCPs. PHD Q3 No updates between county and MCPs. PHD Q4 Discussed current processes and plan to work toward resolving any issues with members and providers and potential syncing of processes. Quarter 2 Discussed steps to avoid duplication of services in regard to DME for lactation etc. Quarter 3 No updates between WIC and MCPs. Quarter 4 Discussed medical formula RX and concerns to avoid duplication of services along with correct steps for providers.	CCS Q1 No Updates between MCPs and County for Dispute Resolution. CCS Q2 No update between MCP and County for Dispute Resolution. CCS Q3 No update between MCP and County for Dispute Resolution. CCS Q4 No update between MCP and County for Dispute Resolution. PHD Q1 No updates between MCP and County. PHD Q2 No updates between MCP and County. PHD Q3 No updates between MCP and County. PHD Q4 Discussed current processes and plan to work toward resolving any issues with members and providers and potential syncing of processes. Quarter 2 Discussed steps to avoid duplication of services in regard to DME for lactation etc. Quarter 3 No updates between WIC and MCPs. Quarter 4 Discussed medical formula RX and their requirements such as educational component. Discussed how providers can access HP portals. Reviewed WIC provider education slide deck. Discussed future quarterly trainings, Clarified the HN provider communications and trainings. HN shared helpful materials such as benefits for : transportation, find help, Teladoc, start smart for baby, CAC and provider training portal, Health Net provider library for lactation ed and support services which includes member facing materials	CCS Q1 Health Net shared helpful resources such as transportation benefit, behavioral health benefit, Teladoc benefit, start smart for baby. County and MCPs confirmed POCs, provided updates on birth anomalies surveillance legislation. CCS Q2 County raised a concern regarding providers from IPS and protocols. Health Net shared helpful resources such as transportation benefit, behavioral health benefit, Teladoc benefit, start smart for baby. CCS Q3 County and MCP discussed HN provider training tracking. Health Net shared helpful resources such as transportation benefit, behavioral health benefit, Teladoc benefit, start smart for baby. PHD Q1 No updates between MCP and County. PHD Q2 No updates between MCP and County. PHD Q3 No updates between MCP and County. PHD Q4 Discussed current processes and plan to work toward resolving any issues with members and providers and potential syncing of processes. Quarter 2 Discussed steps to avoid duplication of services in regard to DME for lactation etc. Quarter 3 No updates between WIC and MCPs. Quarter 4 Discussed medical formula RX and their requirements such as educational component. Discussed how providers can access HP portals. Reviewed WIC provider education slide deck. Discussed future quarterly trainings, Clarified the HN provider communications and trainings. HN shared helpful materials such as benefits for : transportation, find help, Teladoc, start smart for baby, CAC and provider training portal, Health Net provider library for lactation ed and support services which includes member facing materials	CCS Q1 Health Net shared helpful resources that included member facing flyers. CCS Q2 Health Net shared helpful resources that included member facing flyers. Molina team also shared resources that included member-facing info. CCS Q3 Member Engagement: Health Net shared helpful resources that included member facing flyers. Molina team to follow up via email with resources. CCS Q4 Health Net shared helpful resources that included member-facing resources. Also discussed plans to address member impact to policy changes. County discussed MTP program (Medical Based Therapy) and provided overview of services, structure, and services provided to members. PHD Q1 Member engagement: HN shared helpful resources of member benefits such as: Transportation, Beh. Health, Teladoc, and Start Smart for Baby which includes member-facing materials. PHD Q2 Member engagement: HN Quarter 1 MCPs discussed specific processes and operational guidelines. Quarter 2 HN shared helpful materials such as benefits for : transportation, find help, Teladoc, start smart for baby, CAC and provider training portal, Health Net provider library for lactation ed and support services which also include member facing materials. Quarter 3 HN shared helpful materials such as benefits for : transportation, find help, Teladoc, start smart for baby, CAC and provider training portal, Health Net provider library for lactation ed and support services which includes member facing materials
10/10/2024	WIC: Local Health Departments/WIC	No	N/A	352	Health Net Community Solutions, Inc.	Los Angeles	2025	Los Angeles County Department of Public Health: WIC	Yes	Antelope Valley WIC, North East Valley WIC, Public Health Foundation WIC, Watts Healthcare WIC, Los Angeles Biomedical Research WIC, Health Net Community Solutions, Inc., Molina Healthcare, Kaiser Permanente	Quarter 1 Alvin Chan, Amanda Shue, Christine Goulet, Cindy Clapp, Dalma (Kaiser), Denise Gee, Desiree Rivas Erica Anderson, Giselle Fernandez, Gretchen Lacasse, Judith Dunaway, Kimberly Kruse, Kiran Saluja Kristin Schlater, Laurie Garcia Mandy Shaver, Maribel Soria Maricela Rojas, Megan Esparza, Mei-Jyh Wang, Nicole A Evans, Nila Andres, Sagrario Nielsen, Suparb Hendizadeh MOU LIAISON ,Ysobel Smith	Quarter 1 Discussed POCs and system processes for lactation visits, breast pumps, therapeutic formula, DME etc. MCPs shared specific processes and relevant contacts with prime plans. Discussed care coordination and referral concerns and how to address them and confirming contacts to WIC and working on barriers. Quarter 2 Discussed denial letter from Medi-Cal Rx and clarified proper procedures. Discussed provider trainings. Quarter 3 Discussed Medical RX, PCP/Specialist. Efforts include working directly with members and ensuring proper closed-loop communication. Emphasis placed on ensuring proper processes are in place to support care coordination. Quarter 4 MCPs and WIC Quarter 1 Discussed POCs and system processes for lactation visits, breast pumps, therapeutic formula, DME etc. MCPs shared specific processes and relevant contacts with prime plans. Discussed care coordination and referral concerns and how to address them and confirming contacts to WIC and working on barriers. Quarter 2 Discussed denial letter from Medi-Cal Rx and clarified proper procedures. Discussed provider trainings. Quarter 3 Discussed Medical RX, PCP/Specialist. Efforts include working directly with members and ensuring proper closed-loop communication. Emphasis placed on ensuring proper processes are in place to support care coordination. Quarter 4 MCPs and WIC	Quarter 1 Discussed care coordination and referral concerns and how to address them and confirming contacts to WIC and working on barriers, also discussed processes for visits. Quarter 2 Discussed referrals for medical formula, Discussed Closed loop referrals via find help information. Quarter 3 HN shared CLR information. Discussed working directly with members and ensuring closed-loop communication. Emphasis placed on ensuring proper referral pathways for therapeutic cases, discussed P&Ps that include referral pathways Quarter 1 Discussed care coordination and referral concerns and how to address them and confirming contacts to WIC and working on barriers, also discussed processes for visits. Quarter 2 Discussed referrals for medical formula, Discussed Closed loop referrals via find help information. Quarter 3 HN shared CLR information. Discussed working directly with members and ensuring closed-loop communication. Emphasis placed on ensuring proper referral pathways for therapeutic cases, discussed P&Ps that include referral pathways Quarter 4 Discussed medical formula RX and concerns to avoid duplication of services along with correct steps for providers.	Quarter 1 Discussed current processes and plan to work toward resolving any issues with members and providers and potential syncing of processes. Quarter 2 Discussed steps to avoid duplication of services in regard to DME for lactation etc. Quarter 3 No updates between WIC and MCPs. Quarter 4 Discussed medical formula RX and their requirements such as educational component. Discussed how providers can access HP portals. Reviewed WIC provider education slide deck. Discussed future quarterly trainings, Clarified the HN provider communications and trainings. HN shared helpful materials such as benefits for : transportation, find help, Teladoc, start smart for baby, CAC and provider training portal, Health Net provider library for lactation ed and support services which includes member facing materials	Quarter 1 No formal dispute resolutions needed between parties, but discussed clarifications to existing processes Quarter 2 No topics about dispute resolutions were discussed. Quarter 3 No topics about dispute resolutions were discussed. Quarter 4 No topics about dispute resolutions were discussed. Quarter		

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	RC: Regional Centers	384	Health Net Community Solutions, Inc.	Tuolumne	2025	Valley Mountain Regional Center	Yes	Valley Mountain Regional Center, Kaiser Permanente, Health Net Community Solutions Inc., Health Plan of San Joaquin	Quarter 1 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 2 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 3 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 4 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026	Quarter 1 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 2 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 3 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 4 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026	Quarter 1 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 2 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 3 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 4 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026	Quarter 1 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 2 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 3 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 4 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026	Quarter 1 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 2 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 3 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 4 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026	Quarter 1 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 2 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 3 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 4 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026	Quarter 1 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 2 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 3 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026 Quarter 4 on going meetings to execute MOU. MOU was executed in Q4 CY 2025. Parties agree to begin quarterly meetings CY 2026		
12/9/2025	No	N/A															
N/A	TCM: Local Government Agencies: Targeted Case Management	384	Health Net Community Solutions, Inc.	Tuolumne	2025												
N/A	F5: First 5 Programs	384	Health Net Community Solutions, Inc.	Tuolumne	2025												
N/A	LEA: Local Education Agencies	384	Health Net Community Solutions, Inc.	Tuolumne	2025												
N/A	JL: Local Government Agencies: Jails, Juvenile Facilities and Probation Departments	384	Health Net Community Solutions, Inc.	Tuolumne	2025												
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	SMHS: Local Government Agencies/Social Services Departments: Specialty Mental Health Services	353	Health Net Community Solutions, Inc.	Tulare	2025	Tulare County Health and Human Services Agency, Behavioral Health Branch	No	N/A	<p>Quarter 1(January-March) County shared concerned regarding transportation. ModivCare does not show up or arrive late, etc.</p> <p>Quarter 2 (April-June) No care Coordination discussion in this quarter. No changes required to MOU.</p> <p>Quarter 3 (July-September) Health Net, Tulare County Behavioral Health and the UCLA Medical met on September 11, 2025, to coordinate care for a member needed ECT services. Discussed were the details of the condition and necessary care, coverage of care and cost share between the parties. All parties agreed that UCLA would send one OTA to Tulare County to support ECT services. Tulare County will submit reimbursement request for</p>	<p>Quarter 1 (January-March) Omar presented an overview of the Screening and TOCs data available. A total of 386 screenings / TOCs completed for both youth and adults and broken down by MCP (Anthem and Health Net). MCPs shared their respective Screening and TOC data for alignment. No issues.</p> <p>Quarter 2 (April-June) The manage care plans shared their transition of care tool and screening tool referral data. No issued or changes recommended.</p> <p>Quarter 3 (July-September) The manage care plans shared their transition of care tool</p>	<p>Quarter 1 (January-March) The County shared concern as the county may not have access to additional funding to support clients with paying for sober living deposit, etc. Brandi shared sober living is not a covered benefit under MCPs however Day Hab is a benefit under CalAIM. Perry / Brandi shared the importance of ECM/CS referrals to MCPs to avoid duplication of services.</p> <p>Quarter 2 (April-June) No disputes were had between the parties during this quarter.</p> <p>Quarter 3 (July-September) No issues have arisen for duplication of services.</p>	<p>Quarter 1 (January - March) No disputes were had between the parties during this quarter.</p> <p>Quarter 2 (April - June) None to report from the County or the MCPs.</p> <p>Quarter 3 (July - September) None to report from the County or the MCPs.</p>	<p>Quarter 1 (January-March) MCPs are working with the County on the CLR pilot for Behavioral Health. Meetings between CalMHSA and MCPs are being scheduled.</p> <p>Quarter 2 (April-June) The County made a recommendation to involve the MCP partners in the quality improvement committee meetings to share information on access to mode of care and maternal child health.</p> <p>Quarter 3 (July-September) MCPs, Tulare Behavioral Health along with Tulare County Community Health Implementation Plan (CHIP) that is a part of</p>	<p>Quarter 1 (January-March) Health Net invited all to the Community Advisory Committees (CACJ) to collaborate on how to best reach the underserved communities in Tulare County.</p> <p>Quarter 2 (April-June) The parties discussed opportunities for MCPs to participate in health fairs or member-facing activities.</p> <p>Quarter 3 (July-September) All parties discuss their respective member engagement activities. Health Net held their Community Advisory Committee on 9/23/2025.</p> <p>Quarter 4 (October-December) All parties discuss their respective member engagement activities. Health Net held their Community Advisory Committee on 12/08/2025.</p> <p>All parties have continued their annual communications, through mailing and electronic mail to inform members of their Medi-Cal benefits. No impact on the MOU or policies and procedures.</p>					
6/24/2025	Yes	SMHS, DMC-ODS																	
N/A	IHSS: Local Government Agencies: In-Home Supportive Services	353	Health Net Community Solutions, Inc.	Tulare	2025														
N/A	CW: Local Government Agencies/Social Services Departments: Social Services and Child Welfare	353	Health Net Community Solutions, Inc.	Tulare	2025														
						Central Valley Regional Center, Health Net Community Solutions, Inc., Fresno-Kings-Madera Regional Health Authority dba CalViva Health, its Subcontractor Health Net Community Solutions Inc., Anthem Blue Cross and Kaiser Permanente													
	RC: Regional Centers	353	Health Net Community Solutions, Inc.	Tulare	2025	Central Valley Regional Center (CVRC)	Yes		<p>Quarter 1 (January - March) Patricia Erazo, Perry Shelton Jr, MOU Community Liaison Bryan Weiss Cheryl Laundry Christopher Domasin Terese Spencer Denise Ornelas Engrid Smith, Lali Witrago Melissa Gonzalez Vanessa Arreola-Brister Amy McMahon Barbara Hurtado Donna Perry Pam Gruber, Tammy Miranda</p> <p>Quarter 2 (April - June) Perry Shelton Jr, MOU Community Liaison Miguel Perez Lopez Christopher Domasin Janet Paine, Director Janet Knox, Program Liaison Lali Witrago Phillip (Phil) Perez</p>	<p>Quarter 1 (January - March) 1)Cal Viva Health and HN Shared that DHCS now requires a form for door-to-door NEMT services, which Health Net will manage and approve along with the PCS form. Health Net can also provide hotel and meal accommodation for members traveling to Stanford, based on IRS rates, and also provide the 800 number and APL for reference.</p> <p>2)CalViva Health and HN have a case management team and a Member Connections team to support members needing specialized care. Care management will follow up to ensure members receive all necessary services.</p> <p>Quarter 2 (April - June) MCPs will provide CVRC information on how to access dietician services</p>	<p>Quarter 1 (January - March) There were no issues to discuss at the meeting regarding referrals.</p> <p>Quarter 2 (April - June) There were no issues to discuss at the meeting regarding referrals.</p> <p>Quarter 3 (July - September) ECM and CS referral data and referral process shared.</p> <p>Quarter 4 (October - December) MCPs shared ECM and CS referral data and referral process.</p>	<p>Quarter 1 (January - March) No updates from the County or the MCPs.</p> <p>Quarter 2 (April - June) No updates from the County or the MCPs.</p> <p>Quarter 3 (July - September) No updates from the County or the MCPs.</p> <p>Quarter 4 (October - December) None to report from the County or the MCPs.</p>	<p>Quarter 1 (January - March) None to report from the County or the MCPs.</p> <p>Quarter 2 (April - June) None to report from the County or the MCPs.</p> <p>Quarter 3 (July - September) None to report from the County or the MCPs.</p> <p>Quarter 4 (October - December) None to report from the County or the MCPs.</p>	<p>Quarter 1 (January - March) MOU between CVRC and Anthem, CalViva Health/Health Net, and Kaiser Permanente executed 03/18/2025.</p> <p>Quarter 2 (April - June) 1)MCPs will be communicating with the CVRC team in the coming months to discuss Close Loop Referrals (CLR) and data sharing strategies. Will also collaborate with CVRC and MCPs on the Joint MOU Policies and Procedures.</p> <p>2)Combined Training and Education Deck sent on 6/4/2025.</p> <p>Quarter 3 (July - September) Training and Education conducted on 7/21/2025.</p> <p>Quarter 4 (October - December) Kaiser and CalViva shared the Mobile App flyer for Transportation.</p>	<p>Quarter 1 (January - March) 1) All MCPs provide medically tailored meals for members with diabetes based on individual needs. 2) Anthem shared a Member-Facing Non-Specialty Mental Health Services flyer for distribution and awareness.</p> <p>Quarter 2 (April - June) Health Net held its quarterly Community Advisory Committee in Tulare County on June 24, 2026. The committee's purpose is to amplify members' voices and ensure Health Net implements interventions and solutions that promote equitable care. The CAC advocates for members by ensuring responsiveness to their diverse health care needs.</p> <p>Quarter 3 (July - September) No updates from the County or the MCPs.</p> <p>Quarter 4 (October - December) Kaiser and CalViva shared the Mobile App flyer for Transportation.</p>				
3/18/2025	No	N/A																	
N/A	F5: First 5 Programs	353	Health Net Community Solutions, Inc.	Tulare	2025														
N/A	LEA: Local Education Agencies	353	Health Net Community Solutions, Inc.	Tulare	2025														
N/A	Jl: Local Government Agencies: Jails, Juvenile Facilities and Probation Departments	353	Health Net Community Solutions, Inc.	Tulare	2025														