

Health Net Gets You Where You Need to Go

Health Net has partnered with Access2Care, a transportation management company, to offer Health Net Seniority Plus Employer (HMO) retirees transportation to medical appointments **at no cost!**

Health Net's transportation benefit offers:

- 24 one-way trips per year.
- The option to bring a caretaker or family member without it counting as an extra transport.
- The ability to ask the driver to stop at a pharmacy from a physician's office without it counting against the number of trips.
- Convenient curb-to-curb, door-to-door or door-through-door (gurney only) services (depending upon the member's needs).
- Share-A-Ride vehicles: You have the option to share a ride in the same vehicle as other passengers who may have a similar appointment time or destination.
- Other vehicles: taxi, large sedan or minivan if needed.
- Wheelchair and gurney vans available when needed.
- Transportation limitation within 75 miles.



Scheduling appointments is easy!

This convenient transportation benefit is available at no cost to County of Kern retirees who enroll with Health Net of California, Inc.

To schedule a routine transportation appointment, call the Health Net Transportation Department at **1-844-515-6876** Monday through Friday, 8:00 a.m. to 8:00 p.m.

Transportation to a doctor or other approved locations, should be requested 48 hours in advance. Reservations of an urgent nature (for example, hospital discharges or hospital-to-hospital transports) can be scheduled 24 hours a day, 7 days a week.

For updated status, confirmation or estimated arrival time of your appointment, call **1-844-515-6876, 24/7/365.**

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments and restrictions may apply. Benefits may change on January 1 of each year.

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