

A Guide to Choosing a Hospital

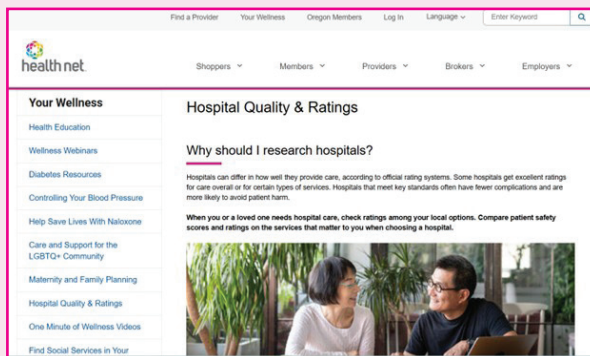
HOSPITAL RATINGS AVAILABLE FOR YOUR USE

Whether you are planning for surgery or want to stay informed, you can now check how well a hospital rates on key areas of care. Please visit our *Hospital Quality & Ratings* webpage where you can find out how hospitals perform on:

- Patient safety practices and complication rates.
- Maternity care outcomes.
- Experience levels with specific procedures.
- How other patients rated their experience of care. For example, whether they would recommend the hospital to family or friends.

1 Check Hospital Quality & Ratings before choosing a hospital. Compare patient safety scores and ratings on the services that matter to you to find the best hospital for your needs.

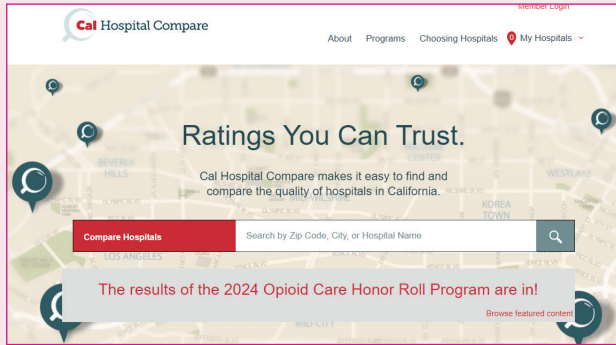
- From our website at **www.healthnet.com**, go to the Health & Wellness section > Hospital Quality & Ratings. Or go directly to the webpage at **bit.ly/HNhospitalratings**. You can also use the QR code on the back of this flyer.



- Use the Provider Directory to look up the hospitals covered under your health plan first. Find the link on **www.healthnet.com** or on the *Hospital Quality & Ratings* page. Or call Member Services using the number on the back of your Member ID card.

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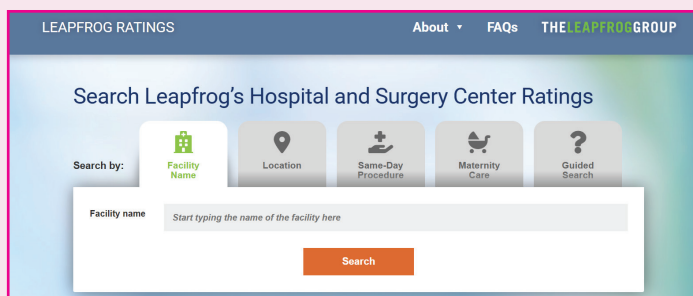
2 Our Hospital Quality & Ratings webpage links you to CalHospitalCompare.org



- In the Compare Hospital search field, enter a hospital's name or your ZIP code. Click the search icon.
- Click on the hospital's name in the left bar. A page of information on the hospital will open.

3 Click on Leapfrog Hospital Ratings.

- To compare hospitals, search by area or name. (Note that some hospitals are not rated on Leapfrog's tool because they did not submit survey results.)

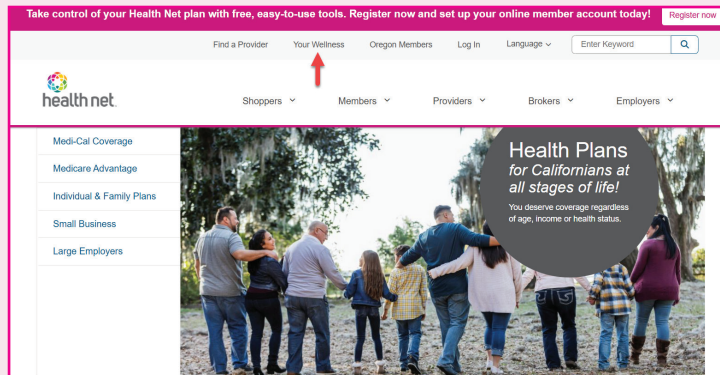


Some hospitals that are featured on Cal Hospital Compare and Leapfrog are **not** part of your plan's network.

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Members can also find this information by visiting:

1. https://www.healthnet.com/content/healthnet/en_us.html
2. Click on “Your Wellness”
3. Scroll down to “Hospital Quality & Ratings”



Step 1



Open your camera app and point your device at the QR code.

Step 2



Once your camera scans the code, click the link banner that appears on your screen.

Health Net is contracted with Medicare for HMO plans. Enrollment in Health Net depends on contract renewal.