

## How Soon Can I See The Dentist?

When you need dental care, it is important to get it promptly. The amount of time before your appointment depends on your needs. It also depends on the type of care you need. The table below shows how soon you should be able to see a dentist. It may be OK to wait longer **if it does not harm your health**.

(Note: A business day is usually Monday through Friday. It does not include weekends or holidays.) Make a routine care appointment to see your dentist if you are a new patient and/or have newly obtained health insurance.

Appointment type	Examples	Wait time for appointment
Initial and Routine appointment (non-emergency)	Exam, X-rays, restorative care	4 weeks
Preventive dental care appointment	Prophy or periodontal care	4 weeks
Emergency appointmentw	Acute pain/swelling/ bleeding	24 hours
Specialist appointment	Pedodontist, endodontist, oral surgeon	30 business days for adult members 30 calendar days for child members



Need help to set up a visit or find a new dentist? We can help.

Visit www.hndental.com.

Or, call:

Los Angeles County members: 1-844-233-4522

Sacramento County members: 1-833-493-0428

Hours: 8:00 am to 5:00 pm PT

TDD/TTY users should dial **1-800-466-7566**.

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