



San Joaquin & Stanislaus Counties Q4 Community Advisory Committee Meeting

December 8, 2025 Minutes

ATTENDEES

Tracy Community Connections Center: Carrie Grover - Executive Director	15 Medi-Cal Members
Little Manila Rising: Elaine Labson - Deputy Director	
SJ Health Center: Joan Singson - Director, Population Health Management	
Del Puerto Health Care District: Dr. Karin Freese - Chief Executive Officer	
Salvation Army: Lisa Abernathy - Program Coordinator	
California Health Collaborative: Michelle Outlaw - Health Educator	
West Modesto Community Collaborative: Perfecto Munoz - CEO	
Stanislaus County HSA Public Health Division: Sharrie Sprouse - Program Coordinator	
Family Resource Center SJ: Tamisha Allen -	

HEALTH NET ATTENDEES

Ayleen Dimailig, Chantel McKinney, Daniel Tetrick, Eliana Argueta, Jessica Radford, Pao Houa Lee, Dr. Pooja Mittal, & Rob Johnson

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	<ul style="list-style-type: none">• Call to order at 12:02pm.• Committee members and Health Net staff introduced themselves.	N/A	N/A
Health Net's Engagement with County Community Health Assessments	Eliana Argueta (Regional Program Manager) discussed the community health assessment conducted in Stanislaus County, which identified 3 priority areas: increased access to care, chronic disease prevention and management, and behavioral health. She shared that managed care plans and local health departments have developed SMART goals to address these priorities, including		

	<p>improving childhood immunization rates by December 2025. Health Net has supported public health through funding and partnerships, including hiring consultants for community health assessments and improving immunization efforts. She talked about the different initiatives that have been implemented, such as healthcare working hard to support public health, funding community health fairs, and hosting community events to drive immunization awareness.</p> <p>Eliana Argueta also discussed the 3 priority areas in San Joaquin County: mental health, including substance use, access to care, and chronic disease prevention. The SMART goal for San Joaquin County is to improve prenatal and postpartum depression by 50% by December 2025. Health Net has partnered with local health groups and Maternal Child and Adolescent Health (MCAH) division to improve maternal health and mental health. She talked about the various initiatives that have been implemented, such as hosting community events, leading doula work groups, and partnering with Black Infant Health to ensure access to resources.</p> <p>The community health improvement plan documents for both counties are available for public access.</p> <p>Committee members were asked about barriers to accessing healthcare services. A committee member shared cost of healthcare as a significant barrier, especially for those who are paycheck to paycheck or losing health coverage. Another committee member mentioned communication issues between doctors and the lack of coordination as a major challenge. Lastly, another committee member shared their experience with long wait times and the need for better communication between insurance providers and healthcare providers.</p>		
Health Net Vision Benefits	Chantel McKinney (Provider Relations Specialist II) provided an overview of Health Net vision benefits, including eye exams, medical eye care, and hardware coverage. She also shared information on the Find A		

	Provider platform that allows members to find accurate information on providers.		
Community Connect	Pao Houa Lee (Senior Health Equity Specialist) covered the Community Connect FindHelp platform which helps members and providers access social services. She also shared information on its recent integration with the Cozeva system for easier referrals.		
2025 Trainings for Diverse Populations	Pao Houa Lee (Senior Health Equity Specialist) provided the committee with an overview of staff and provider office trainings on diverse populations. She shared the importance of cultural humility and competency training for staff and providers, as well as training on transgender, gender diverse, and intersex affirming care. Committee members were invited to share their experiences with cultural sensitivity. The discussion included examples of cultural insensitivity in healthcare and the importance of filing grievances to address these issues.		
CAC Updates/Follow Ups	Ayleen Dimailig (Program Manager, Community Advisory Committee) shared the new provider directory on Find A Provider which offers a cleaner and more user-friendly experience for searching healthcare providers.		
Community Sharing/Open Forum	Committee members were invited to share items for Community Sharing/Open Forum. Members requested support. Meeting was adjourned at 1:30pm.		

NEXT MEETING

Date: Thursday, March 19, 2026

Time: 12pm – 1:30pm

Location: TBA

*** If you can't join on Zoom and need a call-in number, please reach out to us at 916-935-9761 or
CommunityAdvisory@centene.com ***

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