



Stanislaus and San Joaquin Counties Q4 Community Advisory Committee Meeting

December 5, 2024 Minutes

ATTENDEES

Anthony Costanzo: Planned Parenthood Mar Monte - Director of Payor Management	Carmen Andrade: Healthcare Options	Carrie Grover: Tracy Community Connections Center - Executive Director/CEO
Dr. Gregory Carroll: Golden Valley Health Centers - CEO	Dr. Inés Ruiz-Huston: El Concilio - VP, Civic Engagement	Fabiola Meza-Soto: California Health Collaborative - Intern
Ingrid Villeda: Greater Sacramento Alzheimer's Association - Program and Community Engagement Specialist	Jake Souza: Stanislaus County Health Services Agency - Public Information Technician	Jeffrey Lewis: Legacy Health Endowment - President and Chief Executive Officer
John Bodtker: CA Health Collaborative - Director, CalAIM Programs	Justin Phillips: Modesto Gospel Mission - Programs Manager	Perfecto Munoz: West Modesto Community Collaborative - CEO
Sharrie Sprouse: Stanislaus County HSA Public Health Division - Program Coordinator	Tran Nguyen: Family Resource Center - Director of Community Resource & Referral Programs	Medi-Cal Member 4
Medi-Cal Member 2	Medi-Cal Member 6	Medi-Cal Member 5
Medi-Cal Member 3	Medi-Cal Member 1	

HEALTH NET ATTENDEES

Ayleen Dimailig, Sydney Turner, Dr. Pooja Mittal, Anabel Jayme, Lorena Espinoza, Miriam Rosales, and Pao Houa Lee

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	<ul style="list-style-type: none">• Call to order at 12:03pm.• Committee members and Health Net staff introduced themselves.	N/A	N/A
Continuity and Coordination of Medical Care: NCQA Accreditation Standard (Q13) Year 1 Report Highlights	Miriam Rosales (Program Manager III, Quality Improvement) provided an overview of the NCQA (National Committee for Quality Assurance) report and its importance for Health Net. She walked through the 4 measures for measurement year 2023: prenatal and postpartum care, eye exam for patients with diabetes, use of opioids at high dosage, and plan all-cause readmissions, and shared the performance metrics and improvements made. Lastly, she shared barriers and opportunities for improvement that include social determinants of health, lack of cultural appropriate postpartum care, and scheduling practices.	N/A	N/A

2023 Health Education Work Plan Year-End Evaluation and 2024 Work Plan Highlights	Anabel Jayme (Program Manager II, Quality Improvement) reviewed the 2023 work plan with 15 initiatives and 51 measurable objectives, with 39 met, 11 suspended, and 1 cancelled. Health Net enrolled over 1500 members in the Smart Start for Your Baby program and over 3000 members in the MyStrength mental health program. She shared highlights of successful initiatives, including the diabetes prevention program, breast and cervical cancer screening classes, tobacco cessation program, and behavioral health services. Lastly, she addressed barriers and shared next steps, including the use of QR codes for program promotion and addressing low enrollment in the obesity prevention program.	N/A	N/A
Language Assistance Program & findhelp	<p>Lorena Espinosa (Senior Health Equity Specialist) provided an overview of the Health Equity department and its core areas. She reviewed the Language Assistance Program, including translation and interpreter services, health literacy, cultural competency, health equity and social needs, and compliance. She shared the types of language assistance services offered, including interpretation, translation, oral translation, alternate formats, and plain language communication.</p> <p>Lorena asked the committee if they have used Health Net's Language Assistance program and if they find it helpful. Committee member shared they have used telephonic interpreter services and find them helpful.</p>	N/A	N/A
2024 CAC EOY Review	Ayleen Dimailig (Program Manager, CACs) reviewed the agenda items, feedback, and actions taken from committee insights in 2024. Committee members were encouraged to continue providing feedback and share any agenda items they would like to learn more about in 2025.	N/A	N/A
Community Sharing/Open Forum	<p>Committee members were invited to share items for Community Sharing/Open Forum.</p> <p>Committee member shared upcoming events in Modesto.</p> <p>Meeting was adjourned at 1:30pm.</p>	Connect with Members in need of additional support offline.	Program Manager of Community Advisory Committees

NEXT MEETING

Date: Thursday – March 27, 2025

Time: 12pm – 1:30pm

Location / Dial-in #: <https://centene.zoom.us/meeting/register/kDKkqL8ARd-bzZuEc6sUuw>

+1 669 444 9171 US

+1 646 931 3860 US

Find your local number: <https://centene.zoom.us/j/acvtKca0pC>

Meeting ID: 925 5732 9120

Passcode: 882102

