



San Joaquin/Stanslaus Counties Q3 Community Advisory Committee Meeting

September 25, 2025 Minutes

ATTENDEES

California Health Collaborative: John Bodtker - Senior Director of Operations and Integration	3 Medi-Cal Members
City of Tracy: Virginia Carney - Homeless Services Manager	
Family Resource Center SJ: Tamisha Allen -	
Modesto Gospel Mission: Justin Phillips - Programs Manager	
Salvation Army: Lisa Abernathy - Program Coordinator	
San Joaquin County Behavioral Health Services: Melissa Yago - Management Analyst III	
Stanislaus County Behavioral Health: Gabriela Marquez - LMFT Utilization Management Manager	
Stanislaus County HSA Public Health Division: Sharrie Sprouse - Program Coordinator	
Tracy Community Connections Center: Carrie Grover - Executive Director	

HEALTH NET ATTENDEES

Ayleen Dimailig, Eliana Argueta, Margarita Ramirez, Melen Vue, Pao Houa Lee, & Sydney Turner

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	• Call to order at 12:02pm. • Committee members and Health Net staff introduced themselves.	N/A	N/A
Legislative Update	Sydney Turner (Director, Public Policy) provided an update on federal and state changes to the healthcare system, including eligibility and access requirements and coverage limitations for those who are undocumented or have an unsatisfactory immigration status. Additionally, she talked about the potential impact of these changes on Medi-Cal coverage, costs, and benefits. Ms. Turner concluded sharing that Health Net is working on member engagement, legislative engagement, and technology solutions to help members maintain their coverage. Health Net is actively monitoring and engaging with state agencies and		

	community partners to address these changes.		
Population Needs Assessment	Margarita Ramirez (Supervisor, Care Coordination) presented the Health Net Medical membership profile for 2024, showing demographic breakdowns and health needs. The top needs identified include meals, housing, and medical needs. Tarjani shared that Health Net connects members with community resources and promotes programs to address these needs. Additionally, she discussed the disease prevalence in San Joaquin and Stanislaus Counties and the importance of early intervention and prevention programs. Lastly, Ms. Ramirez invited feedback from members about their experiences with Health Net's outreach and assistance.	Health Net to connect with Tracy Community Connections about issues with Provider Portal. Health Net to connect with CA Health Collaborative about improving contact information.	
Non-Specialty Mental Health Services (NSMHS)	Melen Vu (Program Manager III, System of Care) presented the Non-Specialty Mental Health Services (NSMHS) outreach and education plan submitted to DHCS. The plan includes recommendations from community partners and strategies to increase utilization of NSMHS and reduce stigma. The outreach includes social media/email campaigns, provider trainings, and other activities focused on behavioral health topics.		
Health Literacy Overview	Pao Houa Lee (Senior Health Equity Specialist) introduced the topic of health literacy and digital literacy. Health literacy involves the ability to find, understand, and use health information, while digital literacy involves using digital tools for health information. Health Net materials are required to be at a sixth grade reading level and culturally appropriate. The health equity team reviews and approves materials to ensure they meet these standards.		
CAC Follow Ups/Updates	Ayleen Dimailig (Program Manager, Community Advisory Committee) went over pending follow-up items from the Q2 meeting. Ms. Dimailig shared updates on provider directory inaccuracies and missed appointments.		

Community Sharing/Open Forum	Committee members were invited to share items for Community Sharing/Open Forum. Members requested support. Parents in San Joaquin County can register their child for free monthly books from Dolly Parton's Imagination Library. Meeting was adjourned at 1:30pm.	Connect with Member to find vision provider.	
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NEXT MEETING

Date: Thursday, December 11, 2025

Time: 12pm – 1:30pm

Location: <https://centene.zoom.us/meeting/register/wkng4GlVSB2UDTEzJWvQg>

*** If you can't join on Zoom and need a call-in number, please reach out to us at 916-935-9761 or CommunityAdvisory@centene.com ***