



Sacramento County Q4 Community Advisory Committee Meeting

December 4, 2025 Minutes

ATTENDEES

Disability Rights CA - Andy Imparato	14 Medi-Cal Members	1 Wellcare Member
Sacramento LGBT Community Center: Christi Gray - Deputy Chief Program Officer & Director of Health Services		
Sacramento Native American Health Center, Inc.: Dr. Hakeem Adeniyi Jr.- Chief Clinical Officer		
Maternal Mental Health Workgroup, Sacramento County Maternal, Child, and Adolescent Health Advisory Board: Robert Hickman - Chair		
United Way California Capital Region: Tahirih Kraft - Housing Director		

HEALTH NET ATTENDEES

Angel Richardson, Ayleen Dimailig, Chantel McKinney, Daniel Tetrack, Edward Mariscal, Felisha Scott, Greg Rowe, Jeramie Neal, Jessica Radford, Pao Houa Lee, Dr. Pooja Mittal, Rob Johnson, Sierra Hicks, & Tianna Arbulu

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	<ul style="list-style-type: none">• Call to order at 12:02pm.• Committee members and Health Net staff introduced themselves.	N/A	N/A
Centene's National Disability Advisory Council	Andy Imparato from Disability Rights California discussed the National Disability Advisory Council for Centene (Health Net's parent company), its mission, and his role as Chair since April 2021. Andy Imparato shared a video describing the National Disability Advisory Council for Centene, which aims to educate Centene on disability issues and improve their services. The council includes leaders from various disability advocacy organizations and has achieved significant accomplishments, such as a barrier removal fund and higher self-identification rates for people with disabilities.		
Dental Updates	Felisha Scott (Operations Manager, Medi-Cal Strategic Partnership) provided an update on changes to Health Net's dental benefits effective July 1, 2026, including the loss of non-emergency dental benefits for adults with		

	<p>unsatisfactory immigration status. She emphasized the importance of seeking dental care before July 1, 2026, to avoid disruptions and provides contact information for assistance. Felisha Scott addressed questions about the sufficiency of dentists in the network and the process for filing grievances for denied dental treatments.</p>		
Health Net's Engagement with County Community Health Assessments	<p>Tianna Arbulú (Regional Program Manager) shared information on Health Net's engagement with county community health assessments, focusing on Sacramento County's priorities: mental health, housing insecurity, and food access. She highlighted the work of various workgroups, including the mental health committee's promotion of the 9-8-8 crisis line and the housing workgroup's creation of an eviction dashboard. Additionally, she shared the success of the food access workgroup's Community Leadership Grant and food action plan, which aims to improve access to healthy foods and community gardens. The committee provided feedback regarding provider availability and transportation challenges. The plan shared some initiatives to address these concerns.</p>		
Health Net Vision Benefits	<p>Chantel McKinney (Provider Relations Specialist II) explained Health Net's vision benefits that include eye exams, medical eye care, frames, and lenses. She provided information on how to access these benefits and addressed questions about the quality and range of frames covered and the process for ordering glasses online. Committee members shared feedback on the ease of navigating the vision benefits website. Members shared that they did not know about their vision benefits and they would like an easy-to-read document that details all their benefits.</p>	<p>Ayleen to share Member Handbook and slide deck detailing vision benefits.</p>	
Community Connect	<p>Pao Houa Lee (Senior Health Equity Specialist) covered the Community Connect FindHelp platform which helps members and providers access social services. She also shared information on its recent integration with the Cozeva system for easier referrals.</p>		

2025 Trainings for Diverse Populations	Pao Houa Lee (Senior Health Equity Specialist) provided the committee with an overview of staff and provider office trainings on diverse populations. She shared the importance of cultural humility and competency training for staff and providers, as well as training on transgender, gender diverse, and intersex affirming care. Committee members were invited to share their experiences with cultural sensitivity. The discussion included examples of cultural insensitivity in healthcare and the importance of filing grievances to address these issues.		
CAC Updates/Follow Ups	Greg Rowe (Senior Director, Project Management & Process Improvement) shared the new provider directory on Find A Provider which offers a cleaner and more user-friendly experience for searching healthcare providers.		
Community Sharing/Open Forum	Committee members were invited to share items for Community Sharing/Open Forum. Members requested support. Meeting was adjourned at 2:00pm.		

NEXT MEETING

Date: Tuesday, March 10, 2026

Time: 12pm – 2pm

Location: <https://centene.zoom.us/meeting/register/DrhD6mSoQJaAMeYLmaDtTA>

*** If you can't join on Zoom and need a call-in number, please reach out to us at 916-935-9761 or CommunityAdvisory@centene.com ***