



Amador, Calaveras, Inyo, Mono, & Tuolumne Counties Q4 Community Advisory Committee Meeting

December 4, 2025 Minutes

ATTENDEES

Sierra HOPE: Ayesha Williamson - Executive Director	6 Medi-Cal Members
Sonora Area Foundation: Cathie Peacock - Board Member	
Tuolumne County: Denise Sanford - PH Nurse, Kristina Herrera - Agency Manager, Michie Anderson - CWS Program Manager, Sue Abernethy - PH Nurse	
St. Vincent Preventative Family Services: Dylan Houle - Community Health Worker/Housing Navigator	
Inyo County: Stephanie Rubio - Program Supervisor	

HEALTH NET ATTENDEES

Ayleen Dimailig, Daniel Tetrick, Eliana Argueta, Greg Rowe, Jeramie Neal, Jessica Radford, Lutisha Knott, Pao Houa Lee, Rob Johnson, Sarika Kasaraneni, Tianna Arbulu, & Tony Gonzalez

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	<ul style="list-style-type: none">Call to order at 3:02pm.Committee members and Health Net staff introduced themselves.	N/A	N/A
Health Net's Engagement with County Community Health Assessments	<p>Tianna Arbulú (Regional Program Manager) shared information on Health Net's engagement with county community health assessments, focusing on Amador County's priorities, including a specific goal involving mobile health events. She shared information on the success of recent mobile dental events and plans for mobile health services.</p> <p>Additionally, she discussed Health Net's investment in community health improvement plans, including funding for a patient navigator and public health staff.</p> <p>Tianna Arbulú also discussed Calaveras County and identified health access and affordability, health and wellness, and mental health as priority areas. She also discussed the SMART goal for increasing postpartum</p>		

	<p>visits among pregnant persons in Calaveras County. She shared information on the county's home visiting program and ongoing discussions with the county to leverage resources for postpartum support. Additionally, she shared Health Net's investment in the county's annual health summit and the focus on maternal chronic and mental health support.</p> <p>Tony Gonzalez (Regional Program Manager) discussed Inyo County's priorities that include access to care, maternal and maternal mental health, and substance use disorders. He also shared the county's achievements and more information on Health Net's investment.</p> <p>Tony Gonzalez also discussed mental/behavioral health, maternal infant health, and access to care as priority areas for Mono County. He talked about the success of community-based interventions, clinics, and forums in reaching over 500 residents. He shared information about Health Net's investment in community engagement activities and the distribution of oral health kits.</p> <p>Lastly, Eliana Argueta (Regional Program Manager) discussed Tuolumne County's focus on opioid safety and the establishment of a diverse opioid safety coalition. Priority areas identified include increased access to care, health risk behaviors, and health conditions. She talked about the success of training community members to use Naloxone and the monthly opioid coalition meetings. She also shared information on Health Net's investment in county data needs and the exploration of additional support for the opioid safety coalition.</p>		
Health Net Vision Benefits	<p>Jeramie Neal (Provider Relations Specialist I) provided an overview of vision benefits, including routine eye exams, eye care for health problems, and coverage for frames and lenses. He answered questions about the availability of special lenses for medical reasons and the process for obtaining them. He shared information on the Find a Provider tool for locating vision providers and the importance of ensuring both the optical store and optometrist are in-network.</p>		

	<p>Lastly, he informed members that they can contact Member Services for additional help with vision benefits.</p>		
Community Connect	<p>Pao Houa Lee (Senior Health Equity Specialist) covered the Community Connect FindHelp platform which helps members and providers access social services. She also shared information on its recent integration with the Cozeva system for easier referrals.</p>		
2025 Trainings for Diverse Populations	<p>Pao Houa Lee (Senior Health Equity Specialist) provided the committee with an overview of staff and provider office trainings on diverse populations. She shared the importance of cultural humility and competency training for staff and providers, as well as training on transgender, gender diverse, and intersex affirming care. Committee members were invited to share their experiences with cultural sensitivity. The discussion included examples of cultural insensitivity in healthcare and the importance of filing grievances to address these issues.</p>		
CAC Updates/Follow Ups	<p>Greg Rowe (Senior Director, Project Management & Process Improvement) shared the new provider directory on Find A Provider which offers a cleaner and more user-friendly experience for searching healthcare providers.</p>		
Community Sharing/Open Forum	<p>Committee members were invited to share items for Community Sharing/Open Forum. Members requested support.</p> <p>Meeting was adjourned at 4:30pm.</p>		

NEXT MEETING

Date: Thursday, March 12, 2026

Time: 12pm – 1:30pm

Location: TBA

*** If you can't join on Zoom and need a call-in number, please reach out to us at 916-935-9761 or
CommunityAdvisory@centene.com ***

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