



# Los Angeles County Q4 Community Advisory Committee Meeting

December 11, 2025 Minutes

## ATTENDEES

City of Long Beach Department of Health and Human Services: Evelyn Gonzalez-Figueroa, Bureau Manager, Community Health	24 Medi-Cal Members	1 Public Attendee
First 5 LA: Tara Ficek - Director of the Health Systems		
Institute For Public Strategies: Sarah Blanch - Chief Strategy Officer		
Koreatown Youth + Community Center: Nayon Kang - Director of Community Health		
Los Angeles County Department of Public Health: Kara Noble - Program Manager, Grace Tan - Health Program Analyst III		
Los Angeles County Office of Education: Julie Jantz - Head Start Health Consultant		
Sycamores: Alicia Garcia, Julia Esqueda-Arteaga - Managed Care Programs Director		

## HEALTH NET ATTENDEES

Ayleen Dimailig, Carly Goldblatt, Daniel Tetrick, Dr. Pooja Mittal, Dr. Timothy Martinez, Felisha Scott, Jeramie Neal, Mireya Fajardo, Rob Johnson, & Tina Hendizadeh

*The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.*

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	<ul style="list-style-type: none"> <li>• Call to order at 2:02pm.</li> <li>• Committee members and Health Net staff introduced themselves.</li> </ul>	N/A	N/A
Dental Updates	Felisha Scott (Operations Manager, Medi-Cal Strategic Partnership) provided an update on changes to Health Net's dental benefits effective July 1, 2026, including the loss of non-emergency dental benefits for adults with unsatisfactory immigration status. She emphasized the importance of seeking dental care before July 1, 2026, to avoid disruptions and provided contact information for assistance.		

<p>Health Net's Engagement with County Community Health Assessments</p>	<p>Tina Hendizadeh (Program Manager II) provided an overview and outlined the SMART goal of reducing maternal and infant mortality disparities for Black and Native American persons by at least 5% annually in Los Angeles County. She shared the disparities identified in LA County, including geographical, racial and ethnic, economic, LGBTQ+, youth health, and maternal and child health disparities. She also provided an overview of the Community Health Improvement Plan (CHIP) priorities for LA County, Long Beach, and Pasadena, focusing on maternal and child health, substance use, environmental justice, and violence prevention.</p> <p>The committee shared concerns about the slow access to programs and the need for better advocacy to expedite services. The committee also discussed the challenges of accessing mental health care and the Plan shared that members could utilize telehealth to provide quicker access to therapists.</p> <p>A committee member emphasized the importance of trusted community messengers who provide important health information and help community members get connected to resources.</p>		
<p>Health Net Vision Benefits</p>	<p>Jeramie Neal (Provider Relations Specialist I) provided an overview of the vision benefits, including 1 full eye exam every 2 years, coverage for medical eye care, and the availability of frames and lenses.</p> <p>The committee asked for clarification regarding the coverage of special lenses.</p> <p>Committee members shared their experiences with vision benefits and shared there is a need for better communication on what is covered.</p>		
<p>Community Connect</p>	<p>Ayleen Dimailig (Program Manager, Community Advisory Committee) covered the Community Connect FindHelp platform which helps members and providers access social services. She also shared information on its recent integration with the Cozeva system for easier referrals.</p>		

2025 Trainings for Diverse Populations	Ayleen Dimailig (Program Manager, Community Advisory Committee) provided the committee with an overview of staff and provider office trainings on diverse populations. She shared the importance of cultural humility and competency training for staff and providers, as well as training on transgender, gender diverse, and intersex affirming care. Committee members were invited to share their experiences with cultural sensitivity. The discussion included examples of cultural insensitivity in healthcare and the importance of filing grievances to address these issues. Members also shared that these trainings should address economic limitations that Medi-Cal enrollees may have.		
CAC Updates/Follow Ups	Ayleen Dimailig (Program Manager, Community Advisory Committee) shared the new provider directory on Find A Provider which offers a cleaner and more user-friendly experience for searching healthcare providers.		
Community Sharing/Open Forum	Committee members were invited to share items for Community Sharing/Open Forum. Members requested support.  Meeting was adjourned at 4:00pm.		

**NEXT MEETING**

**Date:** Thursday, March 5, 2026

**Time:** 12pm – 2pm

**Location:** TBA

\*\*\* If you can't join on Zoom and need a call-in number, please reach out to us at 916-935-9761 or [CommunityAdvisory@centene.com](mailto:CommunityAdvisory@centene.com) \*\*\*

