

Q2 Community Advisory Committee Meeting

June 24, 2025 Agenda

| REGION Tulare | MEETING TIME 12:00–1:30 p.m. | https://centene.zoom.us/meeting/register/gAs7K858SSOq3E rQGM4dbw |
|-------------------------|-------------------------------------|---|
| | | (669) 444-9171 or (646) 931-3860 MEETING ID: 990 3944 5336 |

COMMUNITY ADVISORY COMMITTEE PURPOSE STATEMENT

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

| TIME | TOPIC | PRESENTER |
|---------------|--|--|
| 12:00 – 12:10 | Welcome, Introductions, and Review Agenda and Meeting Purpose | Ayleen Dimailig, Program Manager of Community Advisory Committees |
| 12:10 – 12:30 | Appeals and Grievances Overview | Leticia Carrera, Senior Director Daniel Saldarriaga, Senior Manager |
| 12:30 – 12:50 | Member Experience Survey: Consumer Assessment of Healthcare Providers and Systems | Guille Toland, Program Manager III |
| 12:50 – 1:10 | Health Equity Workplan Evaluation and Language Assistance Program End of Year Report | Health Equity Department |
| 1:10 – 1:25 | CAC Updates | Public Policy Department |
| 1:25 – 1:30 | Community Sharing, Open Forum, and Next Steps & Closing • Committee members are encouraged to share any community events or feedback for the health plan. | Committee and Public Attendees |