



# Q2 Community Advisory Committee Meeting

June 16, 2025 Agenda

<b>REGION</b> Los Angeles	<b>MEETING TIME</b> 12:00–2:00 p.m.	<b>LOCATION / ZOOM LINK / DIAL-IN #</b> <a href="https://centene.zoom.us/meeting/register/gkKbdapFTQ-QAB1LDDxidQ">https://centene.zoom.us/meeting/register/gkKbdapFTQ-QAB1LDDxidQ</a> (669) 444-9171 or (646) 931-3860 <b>MEETING ID: 915 1778 2068</b>  <b>IN-PERSON MEETING LOCATION</b> 21281 Burbank Blvd. 1 <sup>st</sup> Floor, Rm. #101B Woodland Hills CA 91367 <b>REGISTER HERE:</b> <a href="https://centene.az1.qualtrics.com/jfe/form/SV_bBdBvd3V4yUoh5c">https://centene.az1.qualtrics.com/jfe/form/SV_bBdBvd3V4yUoh5c</a>
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## COMMUNITY ADVISORY COMMITTEE PURPOSE STATEMENT

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

TIME	TOPIC	PRESENTER
12:00 – 12:10	Welcome, Introductions, and Review Agenda and Meeting Purpose	Ayleen Dimailig, Program Manager of Community Advisory Committees
12:10 – 12:30	Dental Managed Care Updates	Felisha Scott, Operations Manager
12:30 – 12:50	Appeals and Grievances Overview	Leticia Carrera, Senior Director Daniel Saldarriaga, Senior Manager
12:50 – 1:10	Member Experience Survey: Consumer Assessment of Healthcare Providers and Systems	Guille Toland, Program Manager III
1:10 – 1:30	Health Equity Workplan Evaluation and Language Assistance Program End of Year Report	Health Equity Department
1:30 – 1:45	CAC Updates	Public Policy Department
1:45 – 2:00	Community Sharing, Open Forum, and Next Steps & Closing <ul style="list-style-type: none"><li>Committee members are encouraged to share any community events or feedback for the health plan.</li></ul>	Committee and Public Attendees