

Thank You!

TO ALL OUR HEALTH NET MEMBERS

Thanks to you – our members – Health Net received two national customer service awards.

Working hard to serve you better

The first award was from Forrester® in which Health Net scored **#1 for Customer Service** in the *Forrester 2021 US Customer Experience Index* (CX Index™) survey.

The Forrester CX Index™ score measures how well a company performs at giving its customers good experiences.

More than 12,000 people like you responded to the survey. It covered 17 health insurance brands in the United States. Health Net won in the Health Care Insurance Payer segment.

You bring out the best in us

The second award was from *Newsweek Statista*. They also honored Health Net as one of **America's best companies for customer service for 2022**.

The Newsweek Statista 2022 America's Best Customer Service rankings are the result of a survey held across the nation of more than 25,000 U.S. customers. They rated merchants and service providers from more than 160 brands. **Health Net ranked as one of America's best.**

We share these awards with you!

[HealthNet.com](https://www.healthnet.com)

If you would like more information or have a question, please visit us at www.healthnet.com.

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