



Sacramento County Q1 Community Advisory Committee Meeting

March 10, 2026 Minutes

ATTENDEES

CA Black Health Network: Rhonda Smith - Executive Director	14 Medi-Cal Members
La Familia Counseling Center: Rachel Rios - Executive Director	
Sacramento Native American Health Center, Inc.: Dr. Hakeem Adeniyi Jr.- Chief Clinical Officer	

HEALTH NET ATTENDEES

Amber Kemp, Anabel Jayme, Ayah Said, Ayleen Dimailig, Claudia Sepulveda, Darrell Chambers, Felisha Scott, Guille Toland, Monica Nagle, Dr. Pooja Mittal, Sarika Kasaraneni, Sydney Turner, Tianna Arbulu, Dr. Timothy Martinez, & Vernell Shaw III

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	<ul style="list-style-type: none"> • Call to order at 12:02pm. • Committee members and Health Net staff introduced themselves. 	N/A	N/A
Health Net's Commitment to Member Retention Amid Medi-Cal Coverage and Access Changes	<p>Amber Kemp (Vice President, Medi-Cal Strategy, Execution, & Engagement) and Monica Nagle (Director, Enrollment & Retention) presented on Health Net's commitment to supporting Medi-Cal member retention amid upcoming federal and state policy changes. Potential impacts discussed included funding uncertainty, Medi-Cal financing disruptions, and state budget pressures. A timeline of Medi-Cal eligibility changes was shared, with most changes anticipated to take effect in January 2027. Health Net highlighted collaboration with providers, counties, and community-based organizations, including targeted outreach, enrollment assistance, and technology investments to reduce administrative burden on members. Health Net also noted partnerships with clinics, provider offices, and community-based organizations.</p>		

<p>Engaging Stakeholders on Health Net's Services to Address Social Needs</p>	<p>Sarika Kasaraneni (Health Equity Director) walked the committee through a series of polls to gather feedback on services designed to address social needs. The committee was polled on the following services: housing transition and navigation services, community health worker services (CHW), and doula services.</p> <p>Results indicated that many participants reported limited familiarity with available services. The most commonly identified challenge was not knowing where to go for help, with additional barriers including difficulty navigating access points, paperwork challenges, communication or language barriers, long wait times, transportation issues, and lack of awareness of available support. Members identified ongoing, hands-on guidance as the most helpful form of housing support and expressed a preference for receiving services through a combination of in-person and remote options. Factors that would increase engagement included clear explanations of how services work, knowing services are free or covered, support from someone who understands the member's situation, and assistance in a preferred language.</p>		
<p>Dental Updates</p>	<p>Dr. Timothy Martinez (Dental Director) provided updates on Medi-Cal dental program changes scheduled to take effect July 1, 2026. It was shared that adults without satisfactory immigration status will lose access to non-emergency dental benefits, while access to emergency dental care will be maintained. Pregnant individuals, postpartum mothers, children, and foster youth will continue to receive full-scope dental benefits. Dr. Martinez emphasized the importance of completing ongoing dental treatment prior to July 1, 2026, to minimize potential disruptions in care.</p>		
<p>Member Experience Survey and Its Importance</p>	<p>Guille Toland (Program Manager III) explained the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey and its purpose of identifying areas of improvement for Health Net and its providers.</p>		



	CAHPS polling was conducted to gather feedback on overall member experience with Health Net. Most respondents rated their experience as very satisfied or satisfied, with a smaller number indicating neutral satisfaction. Open-ended responses identified opportunities for improvement related to specialty care access, accuracy and maintenance of the Find A Provider directory, and accountability within IPA referral networks.		
Health Equity Department Work Plan and Program Description	Ayah Said (Senior Health Equity Specialist) presented the Health Equity Department's work plan and program description. Key achievements included providing interpretation services, health literacy training, and cultural competency training. The 2026 work plan highlighted staff and provider trainings, expanding interpretation services, and updating for national accreditation program changes.		
Digital Health Education Resources	Anabel Jayme (Program Manager II) presented Health Net's digital health education resources available to members and community partners, including the Krames Online Library, HealthHub, and other digital health education resources featuring articles, videos, webinars, and interactive content. QR codes were shared to access resources, which are available in English and Spanish and include content for adult and pediatric populations.		
Community Sharing/Open Forum	Committee members were invited to share items for Community Sharing/Open Forum. Members requested support. Meeting was adjourned at 2:00pm.		

NEXT MEETING

Date: Tuesday, June 23, 2026

Time: 12pm – 2pm

Location: https://centene.zoom.us/meeting/register/-6Ey11nzT-eBNPCwZB_LZQ

*** If you can't join on Zoom and need a call-in number, please reach out to us at 916-935-9761 or CommunityAdvisory@centene.com ***