

# New Members Don't Start Over

## PRIOR-CARRIER DEDUCTIBLE CREDIT ON PPO

*New PPO members who paid any amount toward their prior medical plan's deductible can get a credit toward their new Health Net PPO deductible.*

### Here's how it works

- New Health Net PPO policy must replace a PPO plan with their prior carrier.
- Employee or dependent has satisfied all or part of the calendar year deductible required under the prior carrier's policy.
- Credit will be applied to the covered individual's calendar year deductible on the current Health Net policy.
- Proof of deductible satisfaction under the prior carrier policy will be required upon submission of the initial claim for benefits to be payable under the current policy.
- Members electing HSP plans do not qualify for the prior deductible credit.

### New group enrollment

All new group cases must include the Explanation of Benefits (EOB) information with the application at the initial time of enrollment or upon submitting the initial claim.

### New employee or dependent enrollment

Submit the new insured's EOB information to the Account Services Unit via the methods below (please be sure to include SSN):

 Email: [hn\\_account\\_services@healthnet.com](mailto:hn_account_services@healthnet.com)

 Fax: 1-866-848-6715

