

Manage Your Business the Easy Way

STREAMLINE YOUR BUSINESS WITH HEALTH NET'S BROKER PORTAL

1. Register



Signing up is easy! You must be actively contracted with Health Net to get started. Then, visit the [secure broker portal website](#). Plus, you will need the information below to create your account:

- Your full name as actively contracted
- Your National Producer Number (NPN)
- Your username (Your username will be your email address.)

Can't find your NPN or need a reminder?

[Visit the website](#) and use your SSN, License # or Agency FEIN to look it up.

2. Get started



The portal supports California IFP/Marketplace as well as California/Oregon Commercial group client base. Once you create your account you can:

- View your book of business
- View commission statements
- View your IFP clients' application status
- Perform quick eligibility checks
- View group enrollment rosters, billing & payment status (current balance, due dates and last payment made)

3. Manage your small business groups



Process requests on behalf of your Small Groups with granted broker access. Your group must first have an active Group Portal account on **HealthNet.com**. Once they sign up, they can grant you access to:

- Membership
 - Enroll and delete members on the group's behalf
 - Perform enrollment tasks
 - Run enrollment reports, request rosters and more
- Billing
 - View full invoices
 - Research payment history
 - Find balance details

For more information, Call Broker Portal Support at **800-347-9009**, Option 3. Support is available Monday through Friday, 9 a.m. to 5 p.m. Pacific time. (Closed noon-1 p.m.) Or, you can email, Brokers@healthnet.com.

Need help?

Access the Broker Portal Manual from your account for navigation tips and tools.

