

## HEALTH NET NEWS

### Now LIVE: Experience the New and Improved Find a Provider

Find a Provider

Search for a doctor, facility, pharmacy and much more using the form below.

Where are you searching?

Enter an address or zip code to search for a provider nearby.

Use my current location

Required \*

Address, City, County or Zip Code \*

Select your plan

Group PPO Members use the [National PPO Network \(PPO only\)](#) when outside California.

Active Med-Cal members in Los Angeles County can find providers by visiting the [Medi-Cal HealthSource](#) website (PPO only).

The Health Net [Find a Provider tool](#) is now live and brings a brand-new user experience to Health Net members!

The new Find a Provider is streamlined to make it faster to find in-network providers based on plan, specialty, and location.

#### Benefits of the new Find a Provider

- Streamlined process: Aligns with our digital transformation strategy and focuses on member-first innovation.
- Improved member experience: A seamless, unified way for members to easily search across all Health Net plans.
- Single-entry point: Faster, more reliable access for prospective and current members.
  - Increased digital engagement with fewer support issues
  - Enhanced member satisfaction with improved access to care

#### How we're communicating to members:

To support the transition, members will see a website pop-up message on HealthNet.com and MyHealthNetCA.com during the rollout:

- Now Live: Find a Provider Has a New Look
- Enjoy a faster, more user-friendly experience. You can now quickly find and choose the right provider for you.
- [Learn more.](#)

This message is designed to inform and guide members as they begin to use the updated tool.

#### Resources:

- [Find a Provider flyer - Group members \(ENG\)](#)
- [Find a Provider flyer - Group members \(SPN\)](#)
- [Find a Provider flyer - IFP members \(ENG\)](#)
- [Find a Provider Training Video](#)

#### Questions

If you have any questions, please contact your Health Net Account Representative.

## MORE HEALTH NET NEWS

### Join Health Net's IFP Virtual Broker Roadshow 2026

#### Expert Insights to Help You Prepare for IFP 2026 Open Enrollment

IFP Sales and Leadership is excited to invite you to the Individual and Family Plan Broker Roadshow.

Join us and set the tone for your 2026 success! We'll cover timely topics that include:

- What's selling and rate updates for 2026
- Market trends and key regulatory updates
- 2026 product overview
- 2026 broker compensation
- Broker tools
- Value-added programs

#### When:

Thursday, October 9, 2025  
11:00 a.m. to 12:00 p.m. PST



[Sign Up Today!](#)

### Healthcare Laws Are Changing: What You Should Know

#### New FAQ For Brokers Answers Your Questions



New healthcare laws are coming for 2026 and beyond!

Be prepared to help your Ambetter clients understand what's to come with a summary of [Frequently Asked Questions](#) on topics that include:

- New Open Enrollment timeframe for 2027
- eAPTCs expiration
- APTC Repayment Cap
- Changes to the Failure-to-Reconcile process
- Income self-attestation
- "Lawfully Present" immigration status for Covered California
- FPL updates
- DACA termination and more

Don't go into 2026 unprepared and uninformed! Learn all you can to keep your clients and your business up to date and healthy.

[Learn more](#)

## INDUSTRY NEWS

### Rite Aid Pharmacy Closures Could Affect Some of Your Clients

We want to make you aware that multiple Rite Aid pharmacy locations are closing across various regions. This change may impact some of your clients who have recently had their prescriptions filled at these locations.

#### Key Information

- Health Net members who had their prescription(s) filled at a Rite Aid pharmacy within the past 90 days will receive a notification letter about the closure.
- Prescription records have been transferred to a nearby pharmacy, which may or may not be in-network for the member's plan.
- Members are encouraged to call the number on their prescription bottle to hear a recorded message with the updated pharmacy location.
- Members may refill their prescriptions at that pharmacy or at any pharmacy within their plan's network.



#### Important notes

- Prescriptions may have been transferred to a non-network pharmacy.
- Example: Walgreens may not be included in some plan networks.
- The member notification letter includes:
  - Three in-network pharmacy options
  - Instructions to locate other in-network pharmacies

#### Prescription transfer options

Members can transfer their prescriptions in the following ways:

- Visit the new pharmacy with their prescription number or medication details.
- Ask their doctor to call the prescription into an in-network pharmacy.
- Request a new prescription from their doctor and take it to an in-network pharmacy.

#### Member support

If your clients have questions, please direct them to call the Customer Contact Center using the number on their Health Net member ID card.

#### Questions

If you have any questions about this update, please contact your Health Net Account Representative.

## IN THE COMMUNITY

### Health Net Supporting LA's Skid Row Care Campus



On August 14, Health Net celebrated at the official grand opening of LA's innovative new Skid Row Care Campus. It's a place for community & connection that expands housing and services in LA's Skid Row neighborhood. It includes what Skid Row residents have highlighted as their greatest needs: a safe, welcoming place where individuals can access everything from showers to case management to healthcare.

Health Net, in partnership with L.A. Care Health Plan, is supporting the campus – a collaborative effort with LA County Departments of Health Services, Mental Health and Public Health.

Dorothy Seleski, Health Net Medi-Cal President, spoke at the event alongside L.A. Care, LA County & City officials, plus staff from Wesley Health Center, Homeless Health Care Los Angeles and Social Model Recovery Systems, the community organizations who will run the campus.

As Dorothy notes in this [Daily News](#) coverage of the event: "By combining health care, housing and community support, the Skid Row Care Campus exemplifies what it means to address homelessness as a public health priority. Together, we are creating pathways to wellness and stability for those who need it most."

This is a prime example of our enduring commitment to address the key drivers of health that are so critical to create successful whole-person health outcomes.

## WELLNESS

### October is Mental and Emotional Wellness Month

From the CDC article ["About Emotional Well-Being"](#)

#### Why it matters

- Positive emotional well-being means managing emotions, finding meaning and purpose, and building supportive relationships.
- It lowers the risk of illness and injury, improves recovery, and strengthens resilience.
- People with strong emotional well-being handle stress, change, and challenges more effectively.

#### Skills that help

- Expressing emotions in healthy ways
- Managing stress and uncertainty
- Resolving disagreements
- Problem-solving constructively
- Asking for support when needed

#### Health benefits

- Lower risk of disease and faster recovery
- Improved mental health and resilience
- Stronger relationships and higher self-esteem
- Greater contentment, purpose, and productivity

Remember: Emotional well-being doesn't prevent stress or sadness, but it helps you adapt and bounce back. Health Net Members have access to virtual behavioral healthcare programs and therapists from [Teladoc Health](#).



## JUST FOR FUN

### Halloween Games for the Whole Family

From Play Party Plan: [65 Best Halloween Games for Kids and Adults - Play Party Plan](#)

Here's just one of the many games available from this terrific website. See who can come up with the real name of these spooky songs in this [free printable Halloween song game](#). How many of these songs can you name?

THIS IS HALLOWEEN

NAME THAT TUNE

CAN YOU GUESS THE NAME OF THE POPULAR HALLOWEEN SONG BY JUST THE LINE OF LYRICS BELOW?

1 - THERE'S SOMETHING STRANGE IN THE NEIGHBORHOOD

2 - IT'S CLOSE TO MIDNIGHT AND SOMETHING EVIL'S LURKING IN THE DARK.

3 - I WAS WORKING IN THE LAB LATE ONE NIGHT

4 - BOYS AND GIRLS OF EVERY AGE, WOULDN'T YOU LIKE TO SEE SOMETHING STRANGE?

5 - YOU BETTER STOP THE THINGS YOU DO, I TELL YA I AIN'T LYIN

6 - OOH EE OO AH AH TING TANG WALLA WALLA BING BANG

7 - BUT YOU SEE, IT'S NOT ME, IT'S NOT MY FAMILY IN YOUR HEAD

8 - WHEN THE CRYPT DOORS SQUEAK AND THE TOMBSTONES QAUE. SPOOKS COME OUT FOR A SINGING WAKE

9 - THEY'RE CREEPY AND THEY'RE KOOKY, MYSTERIOUS AND SPOOKY

10 - I SAW THE THING COMIN' OUT OF THE SKY. IT HAD ONE LONG HORN AND ONE BIG EYE

11 - IT'S JUST A JUMP TO THE LEFT. AND THEN A STEP TO THE RIGHT.

12 - HE COMES TO ME AT NIGHT AFTER I CRAWL INTO BED. HE'S BURN'T UP LIKE A WEENIE AND HIS NAME IS FRED!

Have a Safe and Happy Halloween!