



Welcome to Health Net!

Thank you for enrolling in one of our Health Net health plans. Here is important information about what happens next, and what you need to do.

Making your first premium payment

1. Covered California™ will let Health Net know that you have enrolled. This may take up to a few weeks.
2. Then, we will send you a “Notice of Acceptance” in the mail. It will include instructions about how to make your first premium payment. And, it will have a payment coupon for you to fill out. You will need to mail it to Health Net with your first premium payment. **Please wait for the Notice of Acceptance to come in the mail before you make your payment.**



We accept payments by check, cashier's check, money order, or EFT. In addition, we also accept all general-purpose prepaid debit cards. Partial payments will not be accepted.

We do offer a one-time option to pay your first month's premium payment using a debit or credit card. If you would like to pay by debit or credit card, you can call us, but please wait for the Notice to come in the mail.

3. Your new health insurance plan will take effect only if we receive your first payment.
4. You can call us at 1-888-926-4988 if you need help or have any questions.

We are available to help you during open enrollment, Monday through Saturday, 8:00 a.m. to 8:00 p.m.

Thank you again, for choosing Health Net to provide your health insurance coverage.