



Health Net®

PHARMACEUTICAL SERVICES

# PHARMACY UPDATE

December 17, 2012

UPDATE #12-015

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This update applies to:

LTC Pharmacies

States:

- Arizona
- California
- Oregon
- Washington

Lines of business:

- Medicare Advantage Part D (MA-PD)

**PHARMACY INQUIRIES ONLY:**

**Claims Processing/ Technical Support**

CVS Caremark  
Medicare Part D  
Pharmacy Help Desk  
1-888-865-6567

\*For optimal service, these telephone numbers are for pharmacy use only.

**MEMBER INQUIRIES:**

Refer all member inquiries to the appropriate Customer Service phone number listed on the member's Health Net ID card.

## Health Net Medicare Part D Transition Policy & Temporary Supply Claims Processing - LTC

If a Health Net member and drug are eligible for a transition fill, the claim will automatically approve without the need for the pharmacy to submit an override code. If a claim does not approve and the pharmacy believes the Health Net member and drug should be eligible under the Medicare Part D Transition Policy, the pharmacy should call the CVS Caremark Pharmacy Help Desk at 1-888-865-6567 to request a temporary supply override.

### CLAIMS PROCESSOR INFORMATION

Health Net Medicare Part D pharmacy claims processing functions are performed by CVS Caremark.

BIN	PCN	RxGrp	Member ID#
004336	MEDDADV	RX6270	11 Digit number consisting of: 9 Digit Number and 2 Digit Person Code

### PAYER SHEET

To view the CVS Caremark Payer Sheet for RxBIN 004336 go to [www.caremark.com](http://www.caremark.com). At the bottom of the home page, select "For Pharmacist and Medical Professionals" to view the various payer sheets.

### TRANSITION FILL PROCESS

All Part D Plans are required by the Centers for Medicare and Medicaid (CMS) to provide a formulary transition plan for Part D members who are eligible for a transition fill. The intent of the transition plan is to ensure immediate short-term coverage for Part D members who are either new to a Part D Plan or who otherwise qualify for a transition fill. This plan allows Part D members to continue ongoing therapies while either transitioning to an equivalent formulary drug, or pursuing prior authorization or a formulary exception. Drugs excluded under Part D are not eligible for a transition fill.

### LTC MEDICARE PART D TRANSITION PROGRAM OVERVIEW

- The transition fill will allow approval of claims for up to a **34-day supply** at an LTC pharmacy with multiple refills as necessary, up to a **102-day supply** during the 90-day initial eligibility transition period.
- Effective January 1, 2013, CMS requires LTC pharmacies to dispense brand name oral solids in increments of 14-days or less. (See Appropriate Days Supply at LTC sections on page 3 for more details.)

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Transition fill-eligible claims will process and pay upon initial submission and messages will indicate when claims have paid under transition fill rules. The messages (listed below) will be returned with paid transition fill claims so pharmacies can remind Part D members of actions that should be taken to ensure access to prescription drugs in accordance with Part D formularies and benefits:

- ◆ Paid under Transition Fill. Nonformulary.
- ◆ Paid under Transition Fill. PA required.
- ◆ Paid under Transition Fill. Other Reject. (Note: The other rejects represented by this message include Step Therapy, Quantity Limits, Daily Dose, etc.)

**A Temporary Supply will NOT be allowed for the following drugs:**

- CMS excluded drugs (not covered under Part D).
- Part B drugs.
- Conditional Part B versus Part D drugs set up with prior authorization edits and require a review to determine coverage.

**LTC PHARMACIES**

Transition Fill Condition	Description	Allowed Transition Fill Supply
<b>Part D member who is newly enrolled in Plan</b>	Includes, not necessarily limited to: <ul style="list-style-type: none"> <li>• Transition of a new Part D member following the annual coordinated election or special enrollment period</li> <li>• Transition of newly eligible Part D members from other coverage</li> <li>• Transition of members switching from one plan to another after start of contract year</li> </ul>	At least <b>34 days</b> supply (or less as written) with multiple refills up to cumulative <b>102 days</b> supply within first 90 days of coverage in the new Plan
<b>Renewing Part D members across Plan contract years</b>	<ul style="list-style-type: none"> <li>• Renewing Part D member impacted by negative formulary change across Plan contract years – has history of utilization of impacted drug within 180 days from date of claim and previous claim not transition fill</li> </ul>	At least <b>34 days</b> supply (or less as written) with multiple refills up to cumulative <b>102 days</b> supply within first 90 days of new Contract Year.
<b>Part D member requesting exception and decision still pending</b>	Part D member requesting exception and decision still pending by either end of transition fill period, or allowed transition fill days supply exhausted	Where appropriate, Health Net will extend the LTC transition fill beyond the cumulative <b>102 days</b> supply (Contact the Caremark Pharmacy Help Desk for Overrides under this Condition)

**EMERGENCY FILL**

- **The Emergency Fill (EF) Temporary Supply Override Code is 07**
- The EF Temporary Supply Override is applicable after the initial 90 days of eligibility of the transition period has expired.
- The EF Temporary Supply Override will allow approval of claims for up to a 34-day supply at an LTC pharmacy.
- For each drug for each member for each admission or re-admission to an LTC facility, and not associated with a level of care change TF prescription, the EF Temporary Supply Override will be effective at an LTC pharmacy for up to ONE 34-day supply.
- **The LTC Emergency Supply must be submitted with the Pharmacy Service Type = 05 and Patient Residence = 03.**

#### **LEVEL OF CARE CHANGE**

- ***The Level of Care (LC) Temporary Supply Override Code is 18.***
- The LC Temporary Supply Override will allow approval of claims for up to a 34-day supply.
- For each drug for each member, for each admission to a LTC facility, the LC Temporary Supply Override will only be effective for up to ONE 34-day supply.
- ***The LC New Patient Admission Transition Fill must be submitted with the Patient Residence = 03.***

#### **APPROPRIATE DAYS SUPPLY AT LTC**

- Effective January 1, 2013, CMS requires LTC pharmacies to dispense brand name oral solids in increments of 14-days or less.

#### **APPROPRIATE DAYS SUPPLY AT LTC OVERRIDE CODES**

- The 14-day or less short cycle dispensing override codes are “21” or “36.”
- Code 21 will allow approval of claims greater than a 14-day supply at LTC for antimicrobial drugs, medications whose FDA-approved labeling requires them to be dispensed in the original packaging and medications such as oral contraceptives, whose packaging helps patients comply with their prescribed regimen.
- Code 36 will allow approval of claims greater than a 14-day supply at LTC for claims that were originally submitted to a payer other than Medicare Part D that were subsequently determined to be covered under Part D.

#### **ADDITIONAL INFORMATION**

You may also view pharmacy updates and other important information about Health Net's Medicare Part D plans on Health Net's website at [www.healthnet.com](http://www.healthnet.com) > *I'm a Provider (Select Your State)*>*Pharmacy Information* >*Pharmacist Resource Center*.