



Health Net of California, Inc.
 Health Net Community Solutions, Inc.
 Health Net Life Insurance Company
 21281 Burbank Boulevard
 Woodland Hills, California 91367-4975
 Mailing Address: Post Office Box 9103
 Van Nuys, California 91409-9103
healthnet.com

<November 10, 2023>

<Entity Name>
 <First name> <Last name>, <Title> or Administrator
 <Address>
 <City>, <State> <ZIP>

Earn incentives in 2023 through Enhanced Care Management Provider Incentive Program

Dear <Title>. <Last Name> or Administrator:

There are more opportunities to earn incentives in 2023 through our Enhanced Care Management (ECM) Provider Incentive Program¹.

To further align our ECM provider incentive program with expected outcomes, we are updating the 2023 ECM provider incentive program with an additional measure. The new measure does not impact your chance of earning incentives from the existing measures. See details below.

New measure: Schedule follow-up visits seven (7) days post hospital discharge (Rate are ECM PMPM)²

- ECM provider will support care coordination to ensure member is scheduled for ambulatory visit as follow-up within seven (7) days post hospital discharge.

Measure	Data Source	Calculation	
		Outcome	Rate
% of Members with ambulatory visit seven days post hospital discharge ³	Claims/Encounters	40% compliance	\$10.00
		38% - 39% compliance	\$5.00
		Less than 38% compliance	

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Questions?

If you have questions about the program, please contact your assigned Health Net* representative or contact Provider Services at 800-675-6110.

Sincerely,

Martha Santana-Chin
Government Programs Officer
Medicare and Medi-Cal

¹The incentive program conditions and data requirements are subject to change at Health Net's discretion as the ECM benefit and program matures.

²All payouts will be paid as a per member per month (PMPM) for all ECM-enrolled member months. For information on payment timeframe, eligibility criteria, and other 2023 ECM Incentive measures please reference 2023 ECM Incentive Letter.

³Minimum of 600 member months to qualify for this measure.